

**Sandra Soto**

---

**From:** Janet Brunson  
**Sent:** Thursday, August 11, 2016 8:27 AM  
**To:** 'streigy@yahoo.com'  
**Cc:** Consumer Correspondence  
**Subject:** FPL Rate Increase - Docket No. 160021-EI

Dear Mr. Streigold:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello  
Assistant Director  
Office of Consumer Assistance & Outreach  
Phone: 850-413-6107

-----Original Message-----

From: Fran Streigold [<mailto:streigy@yahoo.com>]  
Sent: Tuesday, August 09, 2016 3:54 PM  
To: Consumer Contact  
Subject: Re: Increase

FPL

> On Aug 8, 2016, at 2:57 PM, Consumer Contact <[Contact@PSC.STATE.FL.US](mailto:Contact@PSC.STATE.FL.US)> wrote:

>  
> 08/08/2016  
>  
> Dear Ms. Streigold:  
>  
> This e-mail is in response to your recent inquiry to the Florida Public Service Commission (FPSC) regarding a rate increase.  
>  
> It would be beneficial if you could provide the following information:  
>  
> \* The name of the utility.  
>  
> You may send this information by reply e-mail, or at the address and/or fax number listed below.  
>  
> Sincerely,  
>  
> Angela Calhoun  
> Regulatory Consultant  
> Office of Consumer Assistance & Outreach  
>  
> [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)  
> Toll Free - 800-342-3552  
> Toll Free Fax 800-511-0809  
>  
> Florida Public Service Commission  
> 2540 Shumard Oak Blvd.  
> Tallahassee, FL 32399  
>  
> Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.  
>  
> -----Original Message-----  
> From: Fran Streigold [<mailto:streigy@yahoo.com>]  
> Sent: Monday, August 08, 2016 10:18 AM  
> To: Records Clerk  
> Subject: Increase  
>  
>  
> We oppose the increase  
>  
> Sent from my iPhone