

**Collin Roehner**

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**From:** Janet Brunson  
**Sent:** Thursday, August 11, 2016 9:39 AM  
**To:** 'kruse7114@gmail.com'  
**Cc:** Consumer Correspondence  
**Subject:** FPL Rate Increase - Docket No. 160021-EI

Dear Mr. Kruse:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello  
Assistant Director  
Office of Consumer Assistance & Outreach  
Phone: 850-413-6107

-----Original Message-----

From: Sandra Soto On Behalf Of Records Clerk  
Sent: Monday, August 08, 2016 1:34 PM  
To: 'FLA JAK'  
Subject: RE: FPL Rate Increase

Dear Mr. Kruse,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6010

-----Original Message-----

From: FLA JAK [<mailto:kruse7114@gmail.com>]

Sent: Monday, August 08, 2016 10:39 AM

To: Records Clerk

Subject: FPL Rate Increase

With the company set to make 1.6Billion in profit for fiscal 2017 without the increase I feel that this is gouging the client. I see no benefit to the consumer for the rate increase especially if the company is not in a financial hardship position. Please DO NOT APPROVE the proposed rate increase request.

The authority should be looking to find less expensive means of powering the plants that create the electricity. More Clean Burning Coal and nuclear Plants are needed to ensure that the grid in Florida remains sound and secure.

Also, the FPL should be looking into ensuring that the Grid can not be hacked by foreign bad actors. China, North Korea, Iran are some of the players that have a vested interest in destroying our power grid, and safe guards need to be in place to thwart those entities.

Sincerely,  
J. Andrew Kruse  
Florida Resident and FPL customer

iPhone Email