

Sandra Soto

From: Janet Brunson
Sent: Monday, August 15, 2016 8:58 AM
To: 'nora03fla@yahoo.com'
Cc: Consumer Correspondence; Consumer Contact
Subject: FPL Rate Increase - Docket No. 160021-EI

Dear Ms. Howard:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director
Office of Consumer Assistance & Outreach
Phone: 850-413-6107

-----Original Message-----

From: Sandra Soto On Behalf Of Records Clerk
Sent: Monday, August 08, 2016 2:00 PM
To: 'Noreen'
Subject: RE: Docket # 160021-E1

Dear Ms. Howard,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6010

-----Original Message-----

From: Noreen [<mailto:nora03fla@yahoo.com>]

Sent: Monday, August 08, 2016 11:44 AM

To: Records Clerk

Subject: Docket # 160021-E1

I would like to voice my objection to the exorbitant rate increase request by Florida Power and Light. I would ask that the Commission consider the plight of so many of us senior citizens who depend on social security for our sole income before granting this request.

Please take into consideration that the Federal Government has once again deemed it unnecessary to grant us a cost of living increase for this year. In view of that, I find it hard to believe that a company such as FPL,(a monopoly in my part of the State) who has thousands of senior customers could ever request such a unjustifiable increase.

Again, please add my name to the list of Florida residents object to this unjust increase.

Thank you.

Sincerely,
Noreen Howard
5463 Peppertree Dr.
Apt. 16 D
Ft. Myers, Fl. 33908
Sent from my iPad