

**Collin Roehner**

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**From:** Janet Brunson  
**Sent:** Monday, August 15, 2016 9:39 AM  
**To:** 'wellsbrian72@yahoo.com'  
**Cc:** Consumer Correspondence; Consumer Contact  
**Subject:** FPL Rate increase - Docket No. 160021-EI

Dear Ms. Eisenhardt:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello  
Assistant Director  
Office of Consumer Assistance & Outreach  
Phone: 850-413-6107

-----Original Message-----

From: Sandra Soto On Behalf Of Records Clerk  
Sent: Monday, August 08, 2016 4:12 PM  
To: 'wellsbrian72@yahoo.com'  
Subject: FW: Rate increase

Dear Ms. Eisenhardt,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6010

-----Original Message-----

From: Ruth McHargue  
Sent: Monday, August 08, 2016 2:13 PM  
To: Records Clerk  
Subject: FW: Rate increase

Please add to docket file 160021

-----Original Message-----

From: Sandra Soto On Behalf Of Records Clerk  
Sent: Monday, August 08, 2016 1:28 PM  
To: Ruth McHargue  
Cc: Angie Calhoun  
Subject: FW: Rate increase

Good afternoon,

Please see the e-mail below. Please let us know whether this needs to be entered in CMS as consumer correspondence, and what docket it should be placed in.

Thank you.

Sandra Soto  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6010

-----Original Message-----

From: Wellsbrian72 [<mailto:wellsbrian72@yahoo.com>]  
Sent: Monday, August 08, 2016 10:19 AM  
To: Records Clerk  
Subject: Rate increase

I own the home at 1594 s chamberlain blvd. northport fl 34286 my name is Darlene Eisenhardt. I'm a single disabled person. I very much am against the outrageous price increase that does nothing to improve your service. !! Things are tough enough without you people line ing your pockets !!! Your going to make more and more of us to go solar !!!!

Sent from my iPhone