

**Collin Roehner**

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**From:** Janet Brunson  
**Sent:** Monday, August 15, 2016 10:05 AM  
**To:** 'ginny.case@gmail.com'  
**Cc:** Consumer Correspondence; Consumer Contact  
**Subject:** FPL Rate Increase - Docket No. 160021-EI

Dear Ms. Case:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello  
Assistant Director  
Office of Consumer Assistance & Outreach  
Phone: 850-413-6107

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**From:** Collin Roehner **On Behalf Of** Records Clerk  
**Sent:** Monday, August 08, 2016 4:46 PM  
**To:** 'Ginny Case'  
**Subject:** RE: FPL RATE INCREASE REQUEST

Good afternoon Ms. Case,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner  
Commission Deputy Clerk I  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida, 32301  
(850) 413-7123

**From:** Ginny Case [<mailto:gabby.case@gmail.com>]

**Sent:** Monday, August 08, 2016 4:35 PM

**To:** Records Clerk

**Subject:** FPL RATE INCREASE REQUEST

To the Public Service Commission Members:

## **docket number 160021-E1**

I find it unimaginable that FPL is actually asking for approval for a rate increase. According to their own filing with your Commission, they are expected to make \$1.6B in profit in 2017 without the requested rate increase. That's B for BILLION. And just to show that profits are the most important thing to FPL, \$960 million of FPL's rate increase will go into FPL investors' pockets. None of those funds will go to service enhancements, disaster preparedness, or energy innovation.

There comes a time when state agencies, who are supposed to do the right thing for the majority of its people. must stand up to Big Business and say ENOUGH IS ENOUGH! FPL cannot continue to pocket obscene amounts of money off the backs of their customers -- customers who have no other company to chose for their service.

I ask to Commission to do what's best for the people of Florida. Not what's best for FPL's profit margin. VOTE NO on FPL's request for a rate hike.

Virginia Case  
7488 Wentworth Drive  
Lake Worth, FL 33467