

Collin Roehner

From: Janet Brunson
Sent: Monday, August 15, 2016 11:25 AM
To: 'chasue6@aol.com'
Cc: Consumer Correspondence; Consumer Contact
Subject: FPL Rate Increase - Docket No. 160021-EI

Dear Mr. and Mrs. Rausch:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director
Office of Consumer Assistance & Outreach
Phone: 850-413-6107

From: Sandra Soto **On Behalf Of** Records Clerk
Sent: Tuesday, August 09, 2016 8:25 AM
To: 'chasue6@aol.com'
Subject: RE: FPL rate hike

Dear Mr. and Mrs. Rausch,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6010

From: chasue6@aol.com [<mailto:chasue6@aol.com>]

Sent: Monday, August 08, 2016 8:26 PM

To: Records Clerk

Subject: FPL rate hike

My name is Susan Rausch and my husband and I are fixed income seniors living at 14892 Strand Lane, delray Beach, FL 33446. The docket number for the following testimony is 160021-E1.

**We are opposed to the proposed rate Increase. When you consider this rate increase for higher profits for FP&L, please remember that the profits come at our expense and we cannot afford to increase the amount we pay that already is costly. We have fairy frequent power outages and no real improvements in service. Please do not add another cost to increase profits for the company at the expense of the citizens.
Sue and Charles Rausch**