## **Collin Roehner**

From: Collin Roehner on behalf of Records Clerk
Sent: Wednesday, August 31, 2016 12:58 PM

To: 'Evans, Steve'
Cc: Consumer Contact

**Subject:** RE: Indian River Shores Complaint

Good afternoon Mr. Evans,

We will be placing your comments below in consumer correspondence in Docket No. 160049-EU and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner Commission Deputy Clerk I Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida, 32301 (850) 413-7123

From: Evans, Steve [mailto:sevans@firstam.com]
Sent: Wednesday, August 31, 2016 11:36 AM

To: Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Edgar;

Commissioner.Grahan@psc.state.fl.us; Office of Commissioner Patronis

Cc: Records Clerk; <a href="mailto:negron.joe@fla.senate.gov">negron.joe@fla.senate.gov</a>; <a href="mailto:richard.corcoran@myfloridahouse.gov">rick.scott@eog.myflorida.com</a>;

townclerk@irshores.com

Subject: Indian River Shores Complaint

## Commissioners:

We are writing to ask for your consideration and approval of Indian River Shores complaint to redraw the service boundaries so that the entire Town of Indian River Shores may be served by FPL.

We have had a home in Indian River Shores since 2002. Up until June of 2015 our home at 310 S Monterey Dr. was served by FPL. We were completely satisfied with the service provided and the rates charged by FPL. In June of 2015 we purchased our current home at 110 Twin Island Reach and are now served by Vero Beach Utilities. As you are aware Vero Beach Utilities' rates are significantly higher than those of FPL. Further we now experience periodic outages due, I am told, to Vero's antiquated infrastructure with service repair times often unknown.

We will most certainly appreciate your favorable consideration so that we once again can be served by FPL.

Sincerely,

Steve and Mary Evans

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Thank you.~
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