

**Sandra Soto**

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**From:** Sandra Soto on behalf of Records Clerk  
**Sent:** Tuesday, September 06, 2016 8:42 AM  
**To:** 'Randall Rogers'  
**Cc:** Consumer Contact  
**Subject:** RE: Indian River Shores Complaint Hearing

Good morning,

We will be placing your comments below in consumer correspondence in Docket No. 160049-EU and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

**Sandra Soto**  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6010

**From:** Randall Rogers [<mailto:randallr201@gmail.com>]  
**Sent:** Friday, September 02, 2016 2:43 PM  
**To:** Office Of Commissioner Graham  
**Cc:** Records Clerk; [negron.joe@fla.senate.gov](mailto:negron.joe@fla.senate.gov); [richard.corcoran@myfloridahouse.gov](mailto:richard.corcoran@myfloridahouse.gov); [rick.scott@eog.myflorida.com](mailto:rick.scott@eog.myflorida.com)  
**Subject:** Indian River Shores Complaint Hearing

**TO:** Commissioner Art Graham  
**FROM:** Randall D. & Mary H. Rogers  
**DATE:** September 2, 2016  
**RE:** Indian River Shores Complaint Hearing

Dear Commissioners,

We have owned a residence within the town limits of Indian River Shores (IRS) for twenty years. Unfortunately, our property is located in an area where the electricity is provided by the City of Vero Beach. As Vero utility customers we have been paying utility rates that are significantly higher than those paid by our IRS neighbors living a mile north who are served by Florida Power & Light (FPL). In addition, our service is inferior to that provided by FPL and we are without any means of influencing the operations of Vero Utilities nor do we have access to the legal services of the Office of Public Counsel.

Your Commission in July strongly encouraged the parties to the Complaint before you to “work in good faith and resolve the dispute through a negotiated settlement.” Subsequently, FPL and IRS made a cash offer (“a negotiated settlement offer”) to Vero Beach, which offer was unanimously recommended by the Vero Beach Utilities Commission to the Vero Beach City Council, which Council voted 3-2 to reject the offer.

The franchise agreement with Vero Beach expires this November, after twenty-eight years. The time is now for the town to be served by one electric utility. Please act favorably at your September 13<sup>th</sup> meeting on the request by IRS for a change in territorial boundaries. Thank you for your time and service to the people of Florida.