

Collin Roehner

From: Ellen Plendl
Sent: Wednesday, September 14, 2016 9:44 AM
To: Consumer Correspondence
Subject: Docket 150269-WS
Attachments: FW Utilities Inc., Rate increase # 150269; Consumer Inquiry - Utilities, Inc. of Florida

See attached customer correspondence and PSC reply for correspondence side of Docket 150269-WS.

Collin Roehner

From: Randy Roland
Sent: Wednesday, September 14, 2016 9:43 AM
To: 'leerobida@gmail.com'
Subject: Consumer Inquiry - Utilities, Inc. of Florida

Mr. Lee Robida
leerobida@gmail.com

Dear Mr. Robida:

This is in response to your E-mail to Chairman Julie Brown, Florida Public Service Commission (FPSC), regarding Utilities, Inc. of Florida (Utilities, Inc.). Given the nature of your concerns, Chairman Brown requested the specialized staff of the FPSC's Office of Consumer Assistance and Outreach respond directly to you.

You expressed a concern about Utilities, Inc. of Florida's application for limited proceeding water rate increase in Pasco County. We will add your comments to the correspondence side of Docket No. 150269-WS regarding the application.

You also expressed a concern about water quality. The FPSC's authority does not extend to water quality. You may contact the Florida Department of Environmental Protection to file your inquiry about water quality, by using the following information:

Florida Department of Environmental Protection Office of Citizen Services
3900 Commonwealth Blvd. MS49
Tallahassee, FL 32399

Telephone: 850-245-2118
Facsimile: 850-245-2128

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

Collin Roehner

From: Randy Roland
Sent: Wednesday, September 14, 2016 9:20 AM
To: Ellen Plendl
Subject: FW: Utilities Inc., Rate increase # 150269

From: Consumer Contact
Sent: Wednesday, September 14, 2016 8:36 AM
To: Randy Roland
Cc: Ruth McHargue
Subject: FW: Utilities Inc., Rate increase # 150269

Copy on file, see [1222472C](#). DHood

From: Office of Commissioner Brown
Sent: Wednesday, September 14, 2016 8:08 AM
To: Commissioner Correspondence
Subject: FW: Utilities Inc., Rate increase # 150269

Please place the following in Docket Correspondence, Consumers and their Representatives, in Docket No. 150269-WS.

Thank you.
Joann

From: Lee Robida [<mailto:leerobida@gmail.com>]
Sent: Wednesday, September 14, 2016 5:34 AM
To: Office of Commissioner Brisé; Office of Commissioner Brown; Office Of Commissioner Edgar; Office Of Commissioner Graham; Office of Commissioner Patronis
Subject: Utilities Inc., Rate increase # 150269

Commission's:

(Please accept my letter of protest below, with the following news article from [saintpetersblog.com](#), as my view on the latest tactic of yet another rate increase from Utilities Inc.)

Docket 150269 WS

Thank you, Florida Public Service Commoners' for delaying and asking more questions.

This is not how customers and senior ratepayers deserve to be treated by Utilities Inc. We, and all of Utilities Inc., communities and customers, deserve better respect and rates from Utilities Inc., and should not be treated like their bread and butter, or that we are here to fatten their ledgers at either office in Illinois or their holding company, Corix of Canada.

This bad water issue has been ongoing for well over 20 years and this community of Summertree has been battling Utilities Inc., since November 2013 for this latest round of rate increase. It has always been the customers/ratepayers who have had to fight this monopolistic corporation greed and its only when the consumers/ratepayers stood up to Utilities Inc., continue practice of providing the same old bad service, that we were heard and maybe, by some luck, they Utilities Inc. might do something.

Don't just look at the current rate increase and judge Utilities Inc., solely on this, but go back to day one of their involvement in Summertree and look at the 20+ years of the lack of concern and working to fix the problems from day one.

By now it should be CRYSTAL CLEAR, that Utilities Inc., only has one goal and objective on their agenda, and that is to make more and more money at any cost to the ratepayers and off the backs of retired senior residents, and to continue on with their very bad water quality, without any decent regard to the communities that they claim that they are serving.

Floridians deserve better than a foreign investment company, selling dirty, stinking water, at prices that amount to terrorism.

Enough is Enough, Revoke their licenses to do business in the entire State of Florida.

Sincerely

Lee Robida
Summertree Resident
New Port Richey FL 34654
September 14, 2016

attached link:

<http://saintpetersblog.com/public-service-commission-balks-water-rate-hike-pasco-county/>