

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: *Sept. 28, 2016*
TO: Office of Commission Clerk
FROM: Bureau of Consumer Assistance, Division of Safety, Reliability & Consumer Assistance
RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 160065

OFF. COMMISSION
CLERK

2016 SEP 28 AM 11:27

RECEIVED-FPSC

September 24, 2016

Florida Public Service Commission
Director, Office of Commission Clerk
2540 Shumand Oak Blvd
Tallahassee, Florida 32399-0870

RECEIVED-FPSC
2016 SEP 27 AM 9:00
COMMISSION
CLERK

I am writing in reference to the rate increase request in Charlotte County by Bocilla Utilities. Inc.

The Utility Company makes the claim the he has only received small increases over the past years. Those small requests cost him nothing to apply for and were all above the cost of doing business. I think he should make a fair profit. He does provide a service.

Unfortunately, he is requesting an increase in profits of over 40%. That is over and above the increases he has received over the years. He has said that he hasn't requested an increase because it would cost him over \$10,000.00 and he can get the smaller amount almost free.

Apparently, he has decided he wants much more and is willing to pay and has set the increase so high that he can be awarded a much lower percentage and still make a large profit.

Since he has switched to Englewood Water, he costs have actually decreased.

We don't get boil notices until long after the fact and in fact one time as the boil notice was being rescinded.



The water pressure on the Island is at times extremely low and inadequate to provide service. The pressure on the fire hydrants has measured below requirements.

We pay a fair amount of money for a below average product as this time. Please do not consider an increase at all. Please place me on the mailing list.

Sincerely,



Duane L. Allen

30 Gasparilla Way PO Box 6

Don Pedro Island

Placida, FL 33946-0006

Email: felixpo6@yahoo.com



D. L. ALLEN
PO BOX 6
Placida, FL 33946

MILWAUKEE WI 530

29 SEP 2016 10:51



Florida Public Service Commission
Director, Office of Commission Clerk
2540 Shumano oak Blvd
Tallahassee, Florida 32399-0870

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