

**Collin Roehner**

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**From:** Office of Commissioner Brown  
**Sent:** Friday, September 30, 2016 8:43 AM  
**To:** 'Bill Shallcross'  
**Cc:** kelly.jr@leg.state.fl.us; lconstantine@seminolecountyfl.gov; Commissioner Correspondence  
**Subject:** RE: Docket No. 160101-WS

Dear Mr. Shallcross,

On behalf of Chairman Brown, we have received your email dated September 29, 2016. The Commission Clerk has placed a copy of your email in Docket Correspondence, Consumers and their Representatives, in Docket No. 160101-WS, *Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida*. Thank you for providing the Commission with your comments.

Sincerely,

Katherine Fleming

Katherine E. Fleming  
Chief Advisor to Chairman Brown  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399

*Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.*

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**From:** Bill Shallcross [<mailto:wshallcross@cfl.rr.com>]  
**Sent:** Thursday, September 29, 2016 5:46 PM  
**To:** Office of Commissioner Brisé; Office Of Commissioner Edgar; Office of Commissioner Brown; Office Of Commissioner Graham; Office of Commissioner Patronis  
**Cc:** [kelly.jr@leg.state.fl.us](mailto:kelly.jr@leg.state.fl.us); [lconstantine@seminolecountyfl.gov](mailto:lconstantine@seminolecountyfl.gov)  
**Subject:** Docket No. 160101-WS

Dear Commissioners: The attached law suit was filed today by my landlord – on general principle – in the Circuit Court for Seminole County. The complaint details how Utilities, Inc. (of Florida), a *for-profit* consolidated water and sewer service provider, treats its customers; hewing to the letter of law and eschewing any sprit or compassion one should expect from such a public service franchise.

Furthermore, if Utilities, Inc.'s Florida-wide (water) rate increase (Docket No. 160101-WS) is approved as filed, which includes my service area, the increase from \$8.46 to \$22.06 monthly will cost me many times more for the base charge

than I will pay for consumption. As most likely will all single member households like mine including the elderly disabled woman who lives across the street from me.

Sincerely,

William Shallcross  
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Altamonte Springs, Florida 32714  
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(M) 321-356-6400