

November 23, 2016

VIA ELECTRONIC FILING

Florida Public Service Commission
Office of Commission Clerk
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Tallahassee, FL 32399-0850
(850) 413-6770

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**RE: Notice of Consummation of Transfer of Control of inContact, Inc. to
NICE Systems, Inc.**

Dear Sir or Madam:

inContact, Inc. ("inContact," the "Company" or "Transferor") and NICE Systems, Inc. ("NICE Systems" or "Transferee,") (collectively the "Parties"), by undersigned counsel, hereby notify the Florida Public Service Commission ("Commission") of the consummation of the transfer of control of inContact to NICE Systems ("Transaction") on November 14, 2016. inContact is authorized by the Commission to provide deregulated telecommunications service within the State of Florida.¹ It is the Parties' understanding that notice of and prior Commission approval for the Transaction was not required.

NICE Systems also hereby notifies the Commission of a change of address and contact information. The new NICE Systems headquarters can be contacted as follows:

NICE Systems
221 River Street
10th Floor
Hoboken, NJ 07030
Tel: 551-256-5000
Fax: 551-256-5252

If there are any questions regarding this filing, please do not hesitate to contact the undersigned directly.

Signatures on Following Page

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¹ See Company Code TJ644.

Respectfully submitted,



Allison D. Rule
Jacqueline R. Hankins
Seth L. Williams
Alexander I. Schneider
MARASHLIAN & DONAHUE, PLLC
1420 Spring Hill Road, Suite 401
Tysons, Virginia 22102
Telephone: (703) 714-1312
Facsimile: (703) 563-6222
Email: adr@commlawgroup.com

Counsel for inContact, Inc.

John Beahn
Joshua Gruenspecht
Skadden, Arps, Slate, Meagher and Flom LLP
1440 New York Avenue, NW
Washington, DC 20005
Telephone: (202) 371-7392
Facsimile: (202) 661-9192
E-Mail: john.beahn@skadden.com
joshua.gruenspecht@skadden.com

Counsel for NICE Systems, Inc.