

**Collin Roehner**

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**From:** Ruth McHargue  
**Sent:** Thursday, December 01, 2016 11:59 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 160021  
**Attachments:** FP&L decisions; Re FP&L decisions

[Customer correspondence](#)

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**From:** Diane Hood  
**Sent:** Thursday, December 01, 2016 11:54 AM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 160021

Copy on file, see 1229386C. DHood

## Collin Roehner

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**From:** Robert Johnson <westpalmjohnson@gmail.com>  
**Sent:** Wednesday, November 30, 2016 8:47 PM  
**To:** Consumer Contact  
**Subject:** Re: FP&L decisions

You've gotta be kidding me. Yes I am a customer and you guys have burned my ass before. Forget about it. Just tell me how you people get into office. Can you not answer a simple question?

On Wed, Nov 30, 2016 at 9:49 AM, Consumer Contact <[Contact@psc.state.fl.us](mailto:Contact@psc.state.fl.us)> wrote:

11/30/2016

Dear Mr. Johnson:

Thank you for contacting the Florida Public Service Commission.

For the purpose of addressing your correspondence, please identify if you are a current customer of record of Florida Power and Light and provide your service FPL service address.

Sincerely,

Ruth McHargue

Regulatory Program Administrator

Office of Consumer Assistance and Outreach

Florida Public Service Commission

[1-800-342-3552](tel:1-800-342-3552)

[contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

**From:** Robert Johnson [mailto:[westpalmjohnson@gmail.com](mailto:westpalmjohnson@gmail.com)]  
**Sent:** Wednesday, November 30, 2016 9:24 AM  
**To:** Consumer Contact  
**Subject:** FP&L decisions

Who are you people?

How do we replace you with people who will not always side with FP&L?

I have to pay money every month to keep and damned smart meter off my home.

For the short time I had a "smart meter"(placed there without my knowledge or consent) on my home I was terribly sick. I went to many doctors who had no idea what was going on. I turned to Google and found "smart meters" could cause my symptoms and had the meter removed and I got better within a week.

Now you side with Florida Plunder and Loot again to jack up our Kwh prices every year so they can make millions more in REVENUE!?

One more time, how do we drain the FPSC swamp?

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Robert Johnson

CNE, MCP, A+

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