

Collin Roehner

From: Janet Brunson
Sent: Friday, December 16, 2016 10:20 AM
To: 'Bodin, Ruthie'; Consumer Contact
Cc: Consumer Correspondence
Subject: RE: Water and sewer rate hike

Dear Ms. Bodin:

Thank you for contacting the Florida Public Service Commission (PSC) regarding Utilities Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269 and 160101) for consideration.

PSC customer service hearings will be held in January and February 2017, throughout UIF's service territory for Commissioners to hear directly from customers about UIF's rate request and service. UIF will provide its customers with a hearing notice, including hearing dates, times, and locations. In addition to all correspondence provided to the PSC, customer comments made during those hearings will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

The PSC's evidentiary hearing on UIF's rate case will be held in Tallahassee, tentatively slated for May 2017. Witnesses from UIF, PSC staff, and the Office of Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. The Commission will carefully consider all evidence before making a decision.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160101.

Sincerely,

Bev DeMello
Assistant Director

BSD/jmb

-----Original Message-----

From: Bodin, Ruthie [<mailto:ruthie.bodin@ocps.net>]
Sent: Sunday, December 11, 2016 4:18 PM
To: Consumer Contact
Subject: Water and sewer rate hike

Good afternoon!

This complaint is in reference to Utilities Inc. of Florida and Docket #160101-WS. Please do not increase our base water bill from \$8 to \$22. Water is expensive enough, and this almost triple increase is simply ridiculous and unacceptable to expect from families. That will be close to \$200 in one year. Please rethink this decision. Thank you! Ruthie Bodin

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[References: Florida State Constitution I.24, Florida State Statutes Chapter 119, and OCPS Management Directive A-9.] If you have received this message in error, or are not the named recipient notify the sender and delete this message from your computer.