

Collin Roehner

From: Dorothy Menasco **On Behalf Of** Records Clerk
Sent: Monday, December 19, 2016 4:58 PM
To: 'beatricebalboa@gmail.com'
Cc: Ruth McHargue; Diane Hood; Randy Roland
Subject: RE: Concerns

Ms. Balboa:

This e-mail is a follow-up to my earlier e-mail below. I misunderstood the instructions from Ms. McHargue. I have removed your contact information from Docket 160021. I apologize for any confusion this may have caused.

Have a good afternoon,

*Dorothy Menasco
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6770*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

From: Dorothy Menasco **On Behalf Of** Records Clerk
Sent: Monday, December 19, 2016 3:13 PM
To: 'beatricebalboa@gmail.com'
Cc: Ruth McHargue; Diane Hood; Randy Roland
Subject: RE: Concerns

Ms. Balboa:

Per Ms. McHargue's request below, we have added you to the mailing list as an interested person in Docket 160021. Please note that this contact information is public record and will be available on internet searches. If you have any changes or wish to have your information removed, you should forward those requests to clerk@psc.state.fl.us.

As an interested person you will receive all notices for hearing, prehearing, proposed agency action orders, final orders, and notices of Commission conferences via e-mail. If you are interested in receiving documents other than those mentioned above, for example, procedural orders, please contact staff counsel for instructions on becoming a party of record. The phone number for our General Counsel's Office is (850) 413-6199.

If you have any questions, please call our office at (850) 413-6770.

Dorothy Menasco

*Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
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From: Ruth McHargue
Sent: Monday, December 19, 2016 2:18 PM
To: Dorothy Menasco
Cc: Hong Wang; Diane Hood; Randy Roland
Subject: FW: Concerns

Hi Dorothy,
Ms. Balboa's e-mail should be added to docket 160021.
Thanks,
Ruth

From: Consumer Contact
Sent: Monday, December 19, 2016 9:57 AM
To: Ruth McHargue
Subject: FW: Concerns

Copy on file, see 1231173C. DHood

From: Collin Roehner **On Behalf Of** Records Clerk
Sent: Monday, December 19, 2016 9:41 AM
To: 'beatricebalboa@gmail.com'
Subject: FW: Concerns

Good morning Ms. Balboa,

We will be placing your comments below in consumer correspondence in Docket No. 160101-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner
Commission Deputy Clerk I
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida, 32301
(850) 413-7123

From: Beatrice Balboa [<mailto:beatricebalboa@gmail.com>]
Sent: Saturday, December 17, 2016 5:13 PM
To: Office of Commissioner Brown
Cc: Consumer Contact; Commissioner Correspondence
Subject: Concerns

I was reading the latest news media article(s) regarding the latest Florida Power & Light Co. (FPL) proposed electrical rate increase activities throughout the State of Florida with great interest. Please review and implement an action plan to thoroughly address this extremely troubling issue. Media reports continue to underscore the ongoing significant rate increase requests throughout the State of Florida, despite an increasingly faltering economy impacting senior citizens living on fixed incomes disproportionately. Please coordinate, collaborate and cooperate on Federal, State and/or local jurisdictional levels in addressing these concerns potentially impacting adversely the public's safety, finances, policies, trust, confidence, and quality of life issues. Thank you for your time in this matter and hope to hear from you soon.

Sincerely,

Beatrice Balboa

1010 South Ocean Boulevard, Apt. 1008

Pompano Beach, Fl 33062-6631