

Collin Roehner

From: Janet Brunson
Sent: Wednesday, December 21, 2016 9:23 AM
To: 'L. Wayne Etheredge'
Cc: Consumer Correspondence
Subject: Docket No. 160186-EI - Gulf Power Company Rate Request

Dear Mr. Etheredge:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

Service hearings are scheduled in Pensacola on January 26 and in Panama City on January 27. I encourage you to attend one of the hearings, so that you can directly speak to the Commissioners. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, www.FloridaPSC.com. Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello
Assistant Director

-----Original Message-----

From: L. Wayne Etheredge [<mailto:stupal@aol.com>]
Sent: Tuesday, December 20, 2016 12:41 PM
To: Consumer Contact
Subject: Rate increases

Hello Public Service Commissioners,

I expect you will approve the Gulf Power proposed rate increase as you usually do!

Please note the increase notice was sent in a plain envelope without the Gulf Power logo anywhere. Then the one page letter was in ink older eyes could hardly read since the ink was so faint!

It looked like Gulf Power was filling in the blanks of notification so no one would know!

However, you might consider those retirees over 70 who have to manage on non-escalating fixed incomes while Gulf Power arguments the high salaries of "super executives" with new luxury cars and charge cards for gasoline as we struggle to make ends meet!

Refuse this rate increase and require Gulf Power to live within their means too!

L. Wayne Etheredge
Sent from my iPhone