

**Collin Roehner**

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**From:** Ruth McHargue  
**Sent:** Tuesday, December 27, 2016 10:49 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** docket 160101

Customer correspondence

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**From:** Consumer Contact  
**Sent:** Tuesday, December 27, 2016 8:58 AM  
**To:** Ruth McHargue  
**Subject:** To CLK docket #16-0101-WS- Response requested

Copy on file, see 1231698C. DHood

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**From:** Adriane Larsen [[mailto:adriane\\_larsen@yahoo.com](mailto:adriane_larsen@yahoo.com)]  
**Sent:** Monday, December 26, 2016 3:35 PM  
**To:** Consumer Contact  
**Cc:** [mfriedman@ff-attorneys.com](mailto:mfriedman@ff-attorneys.com)  
**Subject:** Utilities Inc. of FL / docket #16-0101-WS

FL Public Service Commission  
Director; Office of Commission Clerk  
Tallahassee, FL 32399

To Whom It May Concern,

This email comes in response to a notice received at my home regarding a proposed 250+ % water usage rate hike affecting our residential water and sewer rates. According to the literature, this proposed increase in costs would affect the residential housing area of Trailwood, (Seminole County, FL), and is apparently proposed by **Utilities Inc. of Florida**.

*\*Please confirm* if the proposed rate increase, from **\$8.31 to \$22.03** per 1000 gallons, is correct.\*

Please advise of the **basis** for such an extraordinary proposed rate increase. Short of a water state-of-emergency, I cannot imagine why such a dramatic increase from \$8.31 to \$22.03 would be proposed, justified or approved. Logically, a reasonable rise in operating costs is expected. I

am sure the majority would consider a nearly 300% increase as far from reasonable and customary.

*As a concerned resident of Seminole County Florida, I respectfully ask that you confirm the authenticity of this proposed increase and if authentic, the necessity-basis for the increase. Lastly, what is the targeted date for implementing this proposed increase.*

Thank you in advance for your time and attention.

Respectfully,

**Adriane Larsen**  
Paralegal / Civil Litigation

and

**Darrin Larsen**  
634 Moss Drive  
Altamonte Springs, FL 32714