

**Collin Roehner**

---

**From:** Janet Brunson  
**Sent:** Wednesday, January 04, 2017 11:06 AM  
**To:** 'jhamilt1@cox.net'  
**Cc:** Consumer Correspondence  
**Subject:** Docket No. 160186-EI - Gulf Power Rate Increase

Dear Ms. Hamilton:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

Service hearings are scheduled in Pensacola on January 26 and in Panama City on January 27. I encourage you to attend one of the hearings, so that you can directly speak to the Commissioners. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, [www.FloridaPSC.com](http://www.FloridaPSC.com). Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello  
Assistant Director

---

**From:** Jean Hamilton [<mailto:jhamilt1@cox.net>]  
**Sent:** Friday, December 30, 2016 9:02 AM  
**To:** Consumer Contact  
**Subject:** Gulf Power rate increase

To Whom It May Concern:

Although I am told that my email will have no effect because the people in the PSC receive compensation from the lobbyist for the power companies, I feel compelled to write about the Notice that I received from Gulf Power indicating their request for a rate increase. The research that I have done shows that Gulf Power charges

the most, by quite a bit, of the electric companies in the state of Florida. I cannot comprehend why they would need a rate increase.

In the month of November, 2016, the cost of 1000 KWH for the large, investor owned companies was:

FL Power & Light	\$89.27
Gulf Power	\$132.19
Duke Energy	\$108.48
Tampa Electric	\$103.56

Please explain to me why Gulf Power needs a rate increase.

Thank you,

Jean Hamilton  
[jhamilt1@cox.net](mailto:jhamilt1@cox.net)  
850-426-9998