

Collin Roehner

From: Ruth McHargue
Sent: Wednesday, January 04, 2017 2:53 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 160251
Attachments: E-Form Other Complaint TRACKING NUMBER 122084; E-Form Other Complaint TRACKING NUMBER 122083

Customer correspondence

From: Diane Hood
Sent: Wednesday, January 04, 2017 10:19 AM
To: Ruth McHargue
Subject: To CLK Docket 160251

Copy on file, see 1232303C. DHood

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, January 04, 2017 10:13 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122084

CUSTOMER INFORMATION

Name: Ashley Shea
Telephone: (954) 801-7007
Email: ashleynshea@gmail.com
Address: 2651 SW 19th Street Fort Lauderdale FL 33312

BUSINESS INFORMATION

Business Account Name: Stephen Shea
Account Number:
Address: 2651 SW 19th Street Fort Lauderdale FL 33312

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

FPL recently proposed a customer rate hike to recoup the cost of restoring power after Hurricane Matthew last year. I do not feel that the customer should shoulder the cost of a company whose sole purpose is to maintain energy for its customers. To service customers after a storm is one of their jobs and the cost of doing business in Florida where hurricanes are a part of our everyday life. Customers already pay FPL to do this job, why are they being asked to pay again? And the fact that the cost would be spread out throughout the state when only part of the state required the a majority of the resources is a another irresponsible measure on the part of FPL. If FPL did not have more than 100 million in their reserves to fund the resources needed after a storm, then it is a miscalculation on their end, not the customer. FPL has been doing business in this state long enough to understand the needs of the state after a major storm. This shows me that they have poor business management and this was an problem waiting to happen. I do not support this measure.

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, January 04, 2017 10:13 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122083

CUSTOMER INFORMATION

Name: Ashley Shea
Telephone: (954) 801-7007
Email: ashleynshea@gmail.com
Address: 2651 SW 19th Street Fort Lauderdale FL 33312

BUSINESS INFORMATION

Business Account Name: Stephen Shea
Account Number:
Address: 2651 SW 19th Street Fort Lauderdale FL 33312

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

FPL recently proposed a customer rate hike to recoup the cost of restoring power after Hurricane Matthew last year. I do not feel that the customer should shoulder the cost of a company whose sole purpose is to maintain energy for its customers. To service customers after a storm is one of their jobs and the cost of doing business in Florida where hurricanes are a part of our everyday life. Customers already pay FPL to do this job, why are they being asked to pay again? And the fact that the cost would be spread out throughout the state when only part of the state required the a majority of the resources is a another irresponsible measure on the part of FPL. If FPL did not have more than 100 million in their reserves to fund the resources needed after a storm, then it is a miscalculation on their end, not the customer. FPL has been doing business in this state long enough to understand the needs of the state after a major storm. This shows me that they have poor business management and this was an problem waiting to happen. I do not support this measure.