From:	Ruth McHargue
Sent:	Wednesday, January 04, 2017 4:34 PM
То:	Consumer Correspondence
Cc:	Diane Hood; Janet Brunson
Subject:	FW: To CLK Docket 160186
Attachments:	Ref Docket Number 1601860-E1, Proposed Utility Rate Changes; Proposed rate increase by Gulf Power; Proposed electric bill increase; Gulf Power; FW PSC Contact Form; FPSC , 2 page(s); FPSC , 2 page(s); Gulf power rate change

### Customer correspondence

From: Diane Hood Sent: Wednesday, January 04, 2017 4:12 PM To: Ruth McHargue Subject: To CLK Docket 160186

Copies on file. DHood

From: Sent: To: Subject: Richard Roberts <rsailer@bellsouth.net> Wednesday, January 04, 2017 10:54 AM Consumer Contact Gulf power rate change

l vote against Thank you

Sent from my iPhone Richard Roberts 404-202-8518

From: Sent: To: Subject: Attachments: PSC Fax Server <Fax@psc.state.fl.us> Wednesday, January 04, 2017 10:48 AM Consumer Contact FPSC , 2 page(s) FAX-2017-01-04 10\_47\_58.tif

\*New Fax Received!\*

You have received a 2 page fax from FPSC ().

It was sent to 8504136362. The fax is attached to this email, open the attachment to view your fax.

#### T-960 P0001/0002 F-593

## **NOTICE TO CUSTOMERS**

Citing the need to continue investing in the long-term reliability of Northwest Florida's energy infrastructure, on October 12, Gulf Power asked the Florida Public Service Commission to conduct a public review process of our rates and our request for an increase in prices that would take effect in the summer of 2017.

Securing your energy future requires a balanced energy mix that includes renewable energy and 24/7 sources like natural gas and low-cost coal that's cleaner than ever. Energy security also includes reliability — continuous improvement in this area is critical.

Gulf Power's current total residential price (base rate plus clause rates) is lower than it was in 2015, and it will be even lower in January 2017, mainly because of decreased fuel prices. Taking this into account, if the new base rate request is approved by the Florida Public Service Commission, the average residential customer's total monthly bill will increase by \$10.22 per month or 6.9 percent from \$148.64 to \$158.86. Gulf is also proposing to reduce the variable energy charge and increase the daily base charge for existing residential rates and is seeking approval of two new residential rate options.

Current base rates will remain in effect until new rates become effective under Florida law. Copies of the rate review filing, including proposed rate schedules, are available for review at your local Gulf Power office (see list of locations below) and via the Company's website at GulfPower.com. Company personnel are available at all Gulf Power offices to answer questions concerning this request. They may be contacted at the address or telephone number shown on your electricity bill or GulfPower.com.

This rate review filing can be found on the Florida Public Service Commission website under Docket number 160186-El (www.psc.state.fl.us). Comments regarding service may be made to the Florida Public Service Commission's Office of Consumer Assistance & Outreach at 1-800-342-3552. Comments regarding the proposed changes in rates and charges should be addressed to the Office of Commission Clerk, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399-0850 and should include the docket number.

The PSC will accept faxes and emails. Fax number: 1-800-511-0809 Email address: <u>contact@psc.state.fl.us</u>

The Office of Public Counsel (OPC) has intervened in this docket. The duty of the OPC is to provide legal representation for the people of the State of Florida in proceedings before the Commission. OPC representatives may be contacted prior to the hearing at 111 West Madison Street, Room 812, Tallahassee, FL 32399-1400, or by phone at 1-800-342-0222.

#### **List of local Gulf Power Offices**

Panama City	1230 E. 15th Street, Panama City, FL 32402
Chipley	1195 Jackson Avenue, Chipley, FL 32428
DeFuniak Springs	1226 Circle Drive, DeFuniak Springs, FL 32435
Crestview	1655 S. Ferdon Boulevard, Crestview, FL 32536
Niceville	1057 E. John Sims Parkway, Niceville, FL 32578
Ft. Walton Beach	140 Hollywood Boulevard S.W., Fort Walton Beach, FL 32548
Milton	5120 Dogwood Drive, Milton, FL 32570
Pensacola	418 W. Garden Street, Pensacola, FL 32501
Corporate Office	500 Bayfront Parkway, Pensacola, FL 32502

01-04-'17 09:41 FROM-

To Whom This May Concern,

I disagree with the rate increase that will take effect in the summer of 2017. Gulf power is trying to justify raising their already high rates by 6.9%, by saying that fuel costs are lower than ever? This makes no sense. Gulf Power lost Amendment 1 in the recent polls, so this is their way of getting more money out of their customers. They already charge more during their "power hour," in the summer, as indicated on the thermostats that customers get from Gulf Power. Why charge even more? This is a monopoly. Yes, infrastructure is very important, and needs to be maintained, but this should already be within their budget. There is no other option for the Gulf Power customers, so we are stuck. This is why I am writing this.

Thank you,

Edward Echeverry

From: Sent: To: Subject: Attachments: PSC Fax Server <Fax@psc.state.fl.us> Wednesday, January 04, 2017 10:44 AM Consumer Contact FPSC , 2 page(s) FAX-2017-01-04 10\_44\_00.tif

\*New Fax Received!\*

You have received a 2 page fax from FPSC ().

It was sent to 8504136362. The fax is attached to this email, open the attachment to view your fax.

01-04-'17 09:38 FROM-

#### T-959 P0001/0002 F-592

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Thank you,

Lisa Schiller

Lisa.parker.jolley@gmail.com

From: Sent: To: Cc: Subject: Webmaster Tuesday, January 03, 2017 8:07 AM Consumer Contact Benjamin Legaspi; Mimi Hearn FW: PSC Contact Form

-----Original Message-----From: <u>contact@psc.state.fl.us</u> [mailto:contact@psc.state.fl.us] Sent: Friday, December 30, 2016 2:18 PM To: Webmaster Cc: <u>BCRIDER614@yahoo.com</u> Subject: PSC Contact Form

Contact from a Web user

Contact Information: Name: WILLIAM CUNNINGHAM Company: Primary Phone: (850) 684-1244 Secondary Phone: (850) 450-0180 Email: <u>BCRIDER614@yahoo.com</u>

Response requested? No CC Sent? Yes

Comments:

gulf power is seeking a raise of 6.9% of our bill we are on ss and we still have to work at 70 years old (jan 3,2017) and 67 years old 30 to 40 hrs aweek a 10. dollar raise is a lot to us and we would like it not to be okayed while they still get a fuel sur charge for when gas was 5.00 a gallon thankyou William J Cunningham

From:	Terry Mace <mace145@cox.net></mace145@cox.net>
Sent:	Monday, January 02, 2017 6:17 PM
То:	Consumer Contact
Subject:	Gulf Power

Reference the increase of electric rates beginning July 2017

Sir/Ma'am,

Request that Gulf Power be denied the 6.9% increase they are requesting. Considering the cost of living for all senior citizens for 2017, a mere 0.3%, it doesn't anywhere near offset the cost that the electric company wants. If you do the math and what every household pays now at the current rate, Gulf Power should be able to maintain and add to its infrastructure with no problem. If they are paying their employees and CEO's a bonus, maybe cut those out or trim them to 0.3%. Everyone has to do more with less and this has gotten out of control with the utility companies.

Please add my consideration to the others you have received.

Thank you for your time

Yvonne Mace Crestview, Florida

From:	Sally Davis <sally.davis1252@yahoo.com></sally.davis1252@yahoo.com>
Sent:	Sunday, January 01, 2017 1:32 PM
То:	Consumer Contact
Subject:	Proposed electric bill increase

To whom it may concern:

I am a senior citizen living on social security of \$652 a month. I will only get a \$2.00 increase per month this year. Since I live alone, by the time I pay my mortgage, utilities and insurance, there are some months I can barely afford my medication. I simply am unable to afford a \$10.22 a month increase in my power bill.

Since Trump will allow Gulf Power to use coal once again, which is a cheaper fuel, I am asking that at least keep the current rates the same for residents. Thank you for your consideration.

Be Excellent to Each Other



Live Simply, Love Generously, Share Unselfishly, Care Deeply, Speak Kindly, Pray Daily, Leave the Rest to God...

From:	giryluk <giryluks@gmail.com></giryluks@gmail.com>
Sent:	Sunday, January 01, 2017 10:16 AM
То:	Consumer Contact
Subject:	Proposed rate increase by Gulf Power

In reading the letter sent regarding the proposed rate increase by Gulf Power, I am scratching my head on this one. It states that due to decreased fuel prices over the last two years, Gulf Power wants to raise our rates to invest in long term infrastructure reliability. Am I reading this right?

Why weren't they using the fuel savings to reinvest over the past two years or pass the savings down to the customer. It appears Gulf Power didn't do either. Now they want to increase our rates???? This does not - no rate increase!

Sincerely William Giryluk 1682 College Pkwy Gulf Breeze, FL 32563

From:	cliff <cliffgi@mediacombb.net></cliffgi@mediacombb.net>
Sent:	Saturday, December 31, 2016 11:49 AM
То:	Consumer Contact
Subject:	Ref Docket Number: 1601860-E1, Proposed Utility Rate Changes

I want to voice my objection utility rate increases proposed under Docket Number: 1601860-E1.

I am a military retiree and like many other retirees, live on a limited and fixed monthly income. Rarely if ever do annual increases in retirement income keep pace with the official cost of living index. As a result, we slide further and further into poverty. It is not right or just to permit utility companies, who exercise a true monopoly, to continue to put higher profits above the common good. Turning down the HVAC and serving cold meals only goes so far. It is a pathetic situation.

Social Security goes up .3% for 2017. Please do not allow permit this proposed rate increase to go forward. Any and all utility rate changes should be tied and limited to actual changes made to state and federal retirement income systems. The 6.9% proposed increase for residential service amounts to extortion, legalized robbery that many many Floridians can not afford.

Clifford G. Giltinan, USAF (retired)

2983 Shearwater Dr.

Navarre, FL 32566