

Collin Roehner

From: Office of Commissioner Brown
Sent: Thursday, January 05, 2017 9:49 AM
To: Commissioner Correspondence
Subject: FW: Water Quality in Summertree

Please place in Docket Correspondence, Consumers and their Representatives, in Docket Nos. 150269-WS. and 160101-WS.

Thank you.

Joann

From: Jack Mariano [mailto:jmariano@pascocountyfl.net]
Sent: Thursday, January 05, 2017 8:36 AM
To: Office of Commissioner Brown
Cc: SIMPSON. WILTON; Richard.Corcoran@myfloridahouse.gov; RICK.SCOTT@EOG.MYFLORIDA.COM
Subject: Fwd: Water Quality in Summertree

Chairman Brown, The residents of Summertree are very happy that the interconnection to Pasco County Utilities has occurred. This great source of clean water should improve their lives tremendously. However, Utilities Inc. since the initial purchase was made many years ago, has not run this utility prudently. For years they have pumped the worst of the wells and had increased flushing levels to extremely high amounts. This latest scheme will cost the residents of Summertree a lot of money. They clearly either don't know how to run a utility or use some less than creative ways to run up costs to generate more income. Thanks, Jack Mariano

Sent from my iPhone

Begin forwarded message:

From: Flip Mellinger <flipmellinger@pascocountyfl.net<mailto:flipmellinger@pascocountyfl.net>>
Date: January 4, 2017 at 5:36:06 PM EST
To: Jack Mariano <jmariano@pascocountyfl.net<mailto:jmariano@pascocountyfl.net>>
Subject: Fwd: Water Quality in Summertree

FYI as discussed.

Sent from my iPhone

Begin forwarded message:

From: Flip Mellinger <flipmellinger@pascocountyfl.net<mailto:flipmellinger@pascocountyfl.net>>
Date: January 4, 2017 at 6:44:25 AM EST

To: "MFutrell@PSC.STATE.FL.US<<mailto:MFutrell@PSC.STATE.FL.US>>"
<MFutrell@PSC.STATE.FL.US<<mailto:MFutrell@PSC.STATE.FL.US>>>, Joseph Richards
<jrichards@pascocountyfl.net<<mailto:jrichards@pascocountyfl.net>>>
Subject: Fwd: Water Quality in Summertree

Mark,

I wanted to give you a heads up that Utilities Inc. may intentionally be trying to increase the cost of buying water from the County. As you can see from the email below, our chloromine residual is well above normal going into the community, yet Utilities Inc. continues to flush. They are telling the customers they are flushing due to low residuals. More to follow....

Flip

Sent from my iPhone

Begin forwarded message:

From: "Robert G. Marin" <rmarin@pascocountyfl.net<<mailto:rmarin@pascocountyfl.net>>>
Date: January 3, 2017 at 4:15:17 PM EST
To: Flip Mellinger <flipmellinger@pascocountyfl.net<<mailto:flipmellinger@pascocountyfl.net>>>
Cc: Sandra Anderson <seanderson@pascocountyfl.net<<mailto:seanderson@pascocountyfl.net>>>
Subject: FW: Water Quality in Summertree

Flip,
BLUF: Our water going into Summertree is good (2.4 mg/l this morning) -- however Utilities Inc. is telling its customers they are having to flush due to low residuals. For now, we are sending folks to sample the water daily.
Thanks,
Rob

Rob Marin

Pasco County Utilities

Utilities O&M Director

Office: 813-929-2755 ext 6907

Mobile: 813-468-6385

From: James A. Kaplan
Sent: Tuesday, January 03, 2017 4:04 PM
To: Sandra Anderson
Cc: Sherman Applegate; Robert G. Marin; Gerald R. Runge; Utilities Dispatch
Subject: RE: Water Quality in Summertree

Good afternoon Sandra,

I understand we have been receiving many calls from Summertree about our water quality, and Utilities Inc. flushing. I spoke with Rob Marin and he suggested I give you an update. Typically we see approximately a 1.0 mg/l to 2.0 mg/l Total Chlorine level in that area. 0.6 mg/l is the legal minimum for mono chloramine systems. This morning I check at the meter assembly in the entrance of Summertree and got a 2.4 mg/l on a brand new tester, going into the development.

Since our source water is different than what they had, it may take a little time for our water to acclimate to their distribution system.

I wanted to make you aware that our water is of good quality at the master meter. We have directed our staff to check this location every morning and monitor this situation closely.

Please let me know if you have any questions.

Thank You,

Jim Kaplan
Water Operations Supervisor
Pasco County Utilities
Utilites Adminisration
19420 Central Blvd.
Land O Lakes FL, 34634
813-929-2755 Ext. 6882

[\[cid:image002.png@01D265D8.3160BB50\]](#)

"Serving Our Community to Create a Better Future"

From: Utilities Dispatch
Sent: Tuesday, January 03, 2017 3:33 PM
To: Gerald R. Runge; James A. Kaplan
Cc: Sherman Applegate
Subject: RE: Water Quality in Summertree

Good afternoon.

Just wanting to give you a heads up. Mrs. Muck called just a few moments ago and wanted to know if we tested the water. I checked with water ops and was told we did. I let her know the results show 2.4. She asked what the range was and I told her per water ops state minimum is .6 with a max of 4.0. They will get in touch with Utilities Inc for further assistance.

Thank you.

Miriam Parker
Pasco County Utilities
Customer Information & Services
PO Box 2139
New Port Richey, FL 34656-2139
813-235-6012 ext. 6833
Fax 813-345-3093

[\[cid:image003.jpg@01D265D8.3160BB50\]](#)

From: Utilities Dispatch
Sent: Tuesday, January 03, 2017 2:37 PM
To: Gerald R. Runge; James A. Kaplan
Cc: Sherman Applegate
Subject: Water Quality in Summertree

Good afternoon.

My apologies for not getting this to you sooner. I spoke to Sherman this morning regarding this customer and he asked that I forward you Mr. & Mrs. Muck's contact information.

Mike and Donna Muck at 11334 Merganser Way, Summertree, 865-405-8015, called this morning regarding a hydrant that has been open by Utilities Inc for the past 5 days. They stated Utilities Inc had the hydrant open due to bad chlorine levels in the water they receive from PCU. They request a return call regarding the water quality in their community.

Thank you.

Miriam Parker
Pasco County Utilities
Customer Information & Services
PO Box 2139
New Port Richey, FL 34656-2139
813-235-6012 ext. 6833
Fax 813-345-3093
[\[cid:image003.jpg@01D265D8.3160BB50\]](#)



"Bringing Opportunities Home"

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