

**Collin Roehner**

---

**From:** Ruth McHargue  
**Sent:** Friday, January 06, 2017 10:24 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 160251  
**Attachments:** E-Form Other Complaint TRACKING NUMBER 122093; FPL rate hike Hurricane matthew;  
FPL

Customer correspondence

---

**From:** Diane Hood  
**Sent:** Thursday, January 05, 2017 4:13 PM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 160251

Copies on file. DHood

## Collin Roehner

---

**From:** sandra safran <sandrasafran@mac.com>  
**Sent:** Thursday, January 05, 2017 4:09 PM  
**To:** Consumer Contact  
**Subject:** FPL

>  
> I fail to see why customers of FPL are always asked to keep subsidizing the utility. They just received a rate hike to subsidize their power plants and now they are asking for more subsidies for hurricane related causes. No other business is run like this. It's unconscionable!  
> Tell me, what exactly is FPL responsible for? Clearly they protecting their shareholders over their consumers. Consumers, who have no option to get their energy from a competing source of energy. Hopefully that day will come sooner rather than later.  
>  
> Sandra Safran  
> Boynton Beach, Fl

## Collin Roehner

---

**From:** Nicole Kellett <nnkellett@gmail.com>  
**Sent:** Thursday, January 05, 2017 10:59 AM  
**To:** Consumer Contact  
**Subject:** FPL rate hike Hurricane matthew

I would like to voice my concern about the temporary rate increase FPL has requested to offset Hurricane Matthew costs. They do NOT need more of my money. FPL was, or will be, reimbursed 75% of their costs by FEMA, since it was a declared disaster. Not only are they only having to pay a quarter of operating costs for anything Matthew related, Florida has not seen a hurricane that did enough damage to warrant an activation in over 10 years. FPL should have 10 years worth of money piled away for just this occasion. Also, while Matthew was predicted to come in strong it basically only did damage in 3 counties; I shake just thinking about what sort of state FPL would be in if we had an actual damaging hurricane.

I do realize there have been minor storms and such that have probably caused FPL to dip into their emergency fund, but this is part of operating a company that has vast tracks of equipment that is fairly easily damaged and susceptible to adverse weather. In fact, I wouldn't even think they should have to dip into a fund for that; it should be part of normal operations, much in the way a school has reserve 'adverse weather' days set aside. FPL did not save for a literal rainy day and is now asking Floridians to bail them out, twice; first, as a federal taxpayer through the funds they receive from FEMA, and now a second time through increased direct billing. This is ridiculous, uncalled for, and just plain bad money and company management.

## Collin Roehner

---

**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Thursday, January 05, 2017 8:37 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 122093

### CUSTOMER INFORMATION

Name: michael basila  
Telephone: (407) 878-0455  
Email: [mbasila2@gmail.com](mailto:mbasila2@gmail.com)  
Address: 2101 Cordova Dr Sanford FL 32771

### BUSINESS INFORMATION

Business Account Name: michael basila  
Account Number: 8304011946  
Address: 2101 Cordova Dr Sanford FL 32771

### COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

#### Details:

i was told to contact you regarding FPL wanting another rate increase i dont feel they should get it they claim the first rate increase was for updating equipment well i have a transformer thats over 40 years old it goes out from just a little rain and wind ,they should have saved all that money they made for the past ten years when we didnt have a storm,now we get one storm and they want another rate hike ,i hope they are denied.