

**Collin Roehner**

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**From:** Office of Commissioner Brown  
**Sent:** Friday, January 06, 2017 10:32 AM  
**To:** Commissioner Correspondence  
**Subject:** FW: Water Quality in Summertree

Please place in Docket Correspondence, Consumers and their Representatives, in Docket No. 160101-WS.

Thank you.

Joann

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**From:** Office of Commissioner Brown  
**Sent:** Friday, January 06, 2017 9:06 AM  
**To:** 'Jack Mariano'; Office of Commissioner Brown  
**Cc:** SIMPSON, WILTON; Richard.Corcoran@myfloridahouse.gov; RICK.SCOTT@EOG.MYFLORIDA.COM; Julie I. Brown; Katherine Fleming  
**Subject:** RE: Water Quality in Summertree

Dear Commissioner Mariano,

On behalf of Chairman Brown, thank you for your email dated January 5, 2017. The Commission Clerk has placed a copy of your email in Docket Correspondence, Consumers and their Representatives, in Docket No. 160101-WS, *Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida*. The Chairman is pleased to hear that the residents of Summertree are happy that the interconnection with Pasco County Utilities has occurred. As you know, the Commission has two service hearings scheduled in Pasco County on January 10, 2017 and we are looking forward to hearing from the customers of UIF regarding the quality of service they receive from the utility. The service hearings will be held at the following locations:

**9:30 a.m.** - Summertree Recreation Facility  
12005 Paradise Point Way  
New Port Richey, FL 34654

**6:00 p.m.** - Alice Hall Community Center  
38116 5th Avenue  
Zephyrhills, FL 33542

Chairman Brown is hoping that you will be able to attend the meetings. I hope you find this information helpful to you. Please do not hesitate to call me if you have any additional questions or concerns.

Sincerely,

Katherine Fleming

Katherine E. Fleming

Chief Advisor to Chairman Brown  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6028 (Office)  
(850) 413-6029 (Facsimile)

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**From:** Jack Mariano [<mailto:jmariano@pascocountyfl.net>]  
**Sent:** Thursday, January 05, 2017 8:36 AM  
**To:** Office of Commissioner Brown  
**Cc:** SIMPSON, WILTON; [Richard.Corcoran@myfloridahouse.gov](mailto:Richard.Corcoran@myfloridahouse.gov); [RICK.SCOTT@EOG.MYFLORIDA.COM](mailto:RICK.SCOTT@EOG.MYFLORIDA.COM)  
**Subject:** Fwd: Water Quality in Summertree

Chairman Brown, The residents of Summertree are very happy that the interconnection to Pasco County Utilities has occurred. This great source of clean water should improve their lives tremendously. However, Utilities Inc. since the initial purchase was made many years ago, has not run this utility prudently. For years they have pumped the worst of the wells and had increased flushing levels to extremely high amounts. This latest scheme will cost the residents of Summertree a lot of money. They clearly either don't know how to run a utility or use some less than creative ways to run up costs to generate more income. Thanks, Jack Mariano

Sent from my iPhone

Begin forwarded message:

**From:** Flip Mellinger <[flipmellinger@pascocountyfl.net](mailto:flipmellinger@pascocountyfl.net)<<mailto:flipmellinger@pascocountyfl.net>>>  
**Date:** January 4, 2017 at 5:36:06 PM EST  
**To:** Jack Mariano <[jmariano@pascocountyfl.net](mailto:jmariano@pascocountyfl.net)<<mailto:jmariano@pascocountyfl.net>>>  
**Subject:** Fwd: Water Quality in Summertree

FYI as discussed.

Sent from my iPhone

Begin forwarded message:

**From:** Flip Mellinger <[flipmellinger@pascocountyfl.net](mailto:flipmellinger@pascocountyfl.net)<<mailto:flipmellinger@pascocountyfl.net>>>  
**Date:** January 4, 2017 at 6:44:25 AM EST  
**To:** "[MFutrell@PSC.STATE.FL.US](mailto:MFutrell@PSC.STATE.FL.US)<<mailto:MFutrell@PSC.STATE.FL.US>>" <[MFutrell@PSC.STATE.FL.US](mailto:MFutrell@PSC.STATE.FL.US)<<mailto:MFutrell@PSC.STATE.FL.US>>>, Joseph Richards <[jrichards@pascocountyfl.net](mailto:jrichards@pascocountyfl.net)<<mailto:jrichards@pascocountyfl.net>>>  
**Subject:** Fwd: Water Quality in Summertree

Mark,

I wanted to give you a heads up that Utilities Inc. may intentionally be trying to increase the cost of buying water from the County. As you can see from the email below, our chloramine residual is well above normal going into the community, yet Utilities Inc. continues to flush. They are telling the customers they are flushing due to low residuals. More to follow....

Flip

Sent from my iPhone

Begin forwarded message:

From: "Robert G. Marin" <[rmarin@pascocountyfl.net](mailto:rmarin@pascocountyfl.net)<mailto:rmarin@pascocountyfl.net>>  
Date: January 3, 2017 at 4:15:17 PM EST  
To: Flip Mellinger <[flipmellinger@pascocountyfl.net](mailto:flipmellinger@pascocountyfl.net)<mailto:flipmellinger@pascocountyfl.net>>  
Cc: Sandra Anderson <[seanderson@pascocountyfl.net](mailto:seanderson@pascocountyfl.net)<mailto:seanderson@pascocountyfl.net>>  
Subject: FW: Water Quality in Summertree

Flip,  
BLUF: Our water going into Summertree is good (2.4 mg/l this morning) -- however Utilities Inc. is telling its customers they are having to flush due to low residuals. For now, we are sending folks to sample the water daily.  
Thanks,  
Rob

Rob Marin

Pasco County Utilities

Utilities O&M Director

Office: 813-929-2755 ext 6907

Mobile: 813-468-6385

From: James A. Kaplan  
Sent: Tuesday, January 03, 2017 4:04 PM  
To: Sandra Anderson  
Cc: Sherman Applegate; Robert G. Marin; Gerald R. Runge; Utilities Dispatch  
Subject: RE: Water Quality in Summertree

Good afternoon Sandra,

I understand we have been receiving many calls from Summertree about our water quality, and Utilities Inc. flushing. I spoke with Rob Marin and he suggested I give you an update. Typically we see approximately a 1.0 mg/l to 2.0 mg/l Total Chlorine level in that area. 0.6 mg/l is the legal minimum for mono chloramine systems. This morning I check at the meter assembly in the entrance of Summertree and got a 2.4 mg/l on a brand new

tester, going into the development.

Since our source water is different than what they had, it may take a little time for our water to acclimate to their distribution system.

I wanted to make you aware that our water is of good quality at the master meter. We have directed our staff to check this location every morning and monitor this situation closely.

Please let me know if you have any questions.

Thank You,

Jim Kaplan  
Water Operations Supervisor  
Pasco County Utilities  
Utilites Administration  
19420 Central Blvd.  
Land O Lakes FL, 34634  
813-929-2755 Ext. 6882

[\[cid:image002.png@01D265D8.3160BB50\]](#)

"Serving Our Community to Create a Better Future"

From: Utilities Dispatch  
Sent: Tuesday, January 03, 2017 3:33 PM  
To: Gerald R. Runge; James A. Kaplan  
Cc: Sherman Applegate  
Subject: RE: Water Quality in Summertree

Good afternoon.

Just wanting to give you a heads up. Mrs. Muck called just a few moments ago and wanted to know if we tested the water. I checked with water ops and was told we did. I let her know the results show 2.4. She asked what the range was and I told her per water ops state minimum is .6 with a max of 4.0. They will get in touch with Utilities Inc for further assistance.

Thank you.

Miriam Parker  
Pasco County Utilities  
Customer Information & Services  
PO Box 2139  
New Port Richey, FL 34656-2139  
813-235-6012 ext. 6833  
Fax 813-345-3093  
[\[cid:image003.jpg@01D265D8.3160BB50\]](#)

From: Utilities Dispatch

Sent: Tuesday, January 03, 2017 2:37 PM  
To: Gerald R. Runge; James A. Kaplan  
Cc: Sherman Applegate  
Subject: Water Quality in Summertree

Good afternoon.

My apologies for not getting this to you sooner. I spoke to Sherman this morning regarding this customer and he asked that I forward you Mr. & Mrs. Muck's contact information.

Mike and Donna Muck at 11334 Merganser Way, Summertree, 865-405-8015, called this morning regarding a hydrant that has been open by Utilities Inc for the past 5 days. They stated Utilities Inc had the hydrant open due to bad chlorine levels in the water they receive from PCU. They request a return call regarding the water quality in their community.

Thank you.

Miriam Parker  
Pasco County Utilities  
Customer Information & Services  
PO Box 2139  
New Port Richey, FL 34656-2139  
813-235-6012 ext. 6833  
Fax 813-345-3093  
[\[cid:image003.jpg@01D265D8.3160BB50\]](mailto:[cid:image003.jpg@01D265D8.3160BB50])



### ***"Bringing Opportunities Home"***

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