## **Collin Roehner**

From: Sent: To: Cc: Subject: Janet Brunson Friday, January 06, 2017 2:11 PM 'Mimi Jackson' Consumer Correspondence Docket No. 160186-EI - Gulf Power Rate Case

Dear Ms. Jackson:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

Service hearings are scheduled in Pensacola on January 26 and in Panama City on January 27. I encourage you to attend one of the hearings, so that you can directly speak to the Commissioners. All customer comments–written and verbal–become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, <u>www.FloridaPSC.com</u>. Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello Assistant Director

From: Mimi Jackson [mailto:fkj2726@gmail.com] Sent: Wednesday, January 04, 2017 5:04 PM To: Consumer Contact Subject: Gulf Power rate hike proposal

Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Fl 32399-0850

I am a home owner, widowed and elderly, with a home of approximately 2800 sq. ft.

I am the only person living in my house. My bills for 2016 electricity came to \$207.55 per month. Sounds good so far.

I also have propane gas that runs the following: home heat, water heater, clothes dryer, stove and oven, fireplace logs.

Electricity runs my A/C system. I recently purchased two new units of supposedly electricity conservation types. It also supplies my lighting, garage door opener, refrigerator, small appliances, and chargers. <u>Not</u> including ECUA, Cox, and Verizon, my utilities run 327.55 per month. I also use the new light bulbs in my lighting to conserve electricity.

It is clear to me (and everyone else) that the power companies spent millions on deceptive advertising to defeat the solar amendment in the recent election when they could have, should have, used the money to contain present rate structure and make improvements rather than make the public pay for their debacle with a raise in rates. Thank goodness the public saw through their deception and passed the amendment.

I am totally against their proposed rate hikes. I no longer have respect for their honesty with the public. I hereby request that you refuse the rate hike. I will attend the Jan. 26th meeting in Pensacola. Thanks very much.

Florence K. Jackson