From: Ruth McHargue

Sent: Monday, January 09, 2017 9:36 AM

To:Consumer CorrespondenceCc:Diane Hood; Janet BrunsonSubject:FW: To CLK Docket 160186

Attachments: Gulf Power proposal for rate increase; Docket Number 160186-E1; Gulf Power Proposed

rate increase; Gulf Power rate increase; Gulf Power Proposal; Gulf Power proposed rate hike; Gulf Power Rate Increase- Docket number 160186-E1; Docket # 160186-EI - Proposed Gulf Power Rate Increase; Rate Increase for Gulf Power; DENY the Gulf Power

Rate Increase

Customer correspondence

From: Diane Hood

Sent: Monday, January 09, 2017 8:24 AM

To: Ruth McHargue

Subject: To CLK Docket 160186

Copies on file. DHood

From: Al <acm.011@hotmail.com>
Sent: Sunday, January 08, 2017 6:22 PM

To: Consumer Contact

Subject: DENY the Gulf Power Rate Increase

To whom this concerns, why would Gulf Power need a rate increase, especially since Gulf Power is a FOR PROFIT company, answerable to their stockholders? Please DENY their request for an increase. My income hasn't increased to cover for their increase. Gasoline prices, food, insurance are all going up, now GP wants my power bill to go up also? They cannot reasonably explain why they want MORE of my limited income. Therefore, I am again demanding that you DENY their rate increase, thank you in advance.

A.C. McKinley, Jr. Pensacola, FL.

Sent from Outlook

From: Camille Smith <jcs793@cox.net>
Sent: Sunday, January 08, 2017 6:17 PM

To: Consumer Contact

Subject: Rate Increase for Gulf Power

Florida Public Service Commission:

I am very much opposed to Gulf Powers proposal of 6.9 % increase for Residential Service monthly bill. I noticed that it is the highest increase of all the listed increases. Why should the Residential Service be the highest? There's no logical reason people who live in what would be called "Residential" structures to pay more than larger consumers. An equal amount—maybe yes but more—definitely not.

Camille Smith 823 Overbrook Dr. Ft. Walton Beach, FL 32547

From: Robert Paltos < rnpaltos@hotmail.com>
Sent: Sunday, January 08, 2017 4:31 PM

To: Consumer Contact

Subject: Docket # 160186-EI - Proposed Gulf Power Rate Increase

Hello PSC Office of Commission Clerk,

While we can appreciate and respect the 'possible' need for a rate increase, I find the requested 6.9 % PLUS rate adjustment to be totally out of reality and totally unacceptable!

Few people these days receive "increases" of 7% or more in their payroll and/or retirement benefits...including SS. Yes, I and my wife are among those millions of Florida FT residents who live on fixed incomes. NO ONE at Social Security will be announcing 6.9 % rate upward adjustment.

I get the sense that perhaps someone...between Gulf Power and Florida Officials...are considering..."ask for an absurd rate increase...and when we get an award of 3 or 4% no one will object..." It's been a familiar tactic used in the NY/NJ Metro area. I hope that is NOT the case here!

I respect the needs of Gulf Power's readiness and supply resources, however, let the rate adjustment be within the norm of other rate increases. As onerous any rate increase can be...one needs to ameliorate and adjust to realities of the voting public. We're NOT getting 7% plus increases in income...NOT even payroll employees are getting anywhere close...

Lastly, by Gulf Power's own terms, fuel costs have substantially lowered. Why is an up adjustment even required at this stage. BUT, that's for another dialogue. Please, seriously review their rate request...make sure t's within reasonable limitations.

Thank you. (BTW...we are ALSO AN EXCELLENT, PAYING customer of Gulf Power...we respect their business and service...!)

Respectfully,

Robert Paltos 8917 North Davis Highway, Apt 187 Pensacola, FL 32514

From: maryj.pitts@yahoo.com

Sent: Sunday, January 08, 2017 1:31 PM

To: Consumer Contact

Subject: Gulf Power Rate Increase- Docket number 160186-E1

Importance: High

Dear Office of Commission Clerk:

I am responding to the Gulf Power notice to increase residential electricity bills by 6.9 %.

I think the increase Gulf Power is asking for is unreasonably high and this will put a lot of people in a hardship position to pay. If everyone pays \$10.22 per month that is a \$122.64 increase per year.

Way to much for most people, with everything else also going up and incomes are not increasing by only a little.

I think a more reasonable increase would be fair in the amount of no more than 2.5 %.

Most residents cannot afford a 6.9 % increase. Especially Seniors that are on a fixed budget.

I urge you to not approve this increase.

I am against putting are residents in a compromising situation.

Please don't approve!!

Thank you,

Respectfully,

Mary Jane Pitts 5728 Marigold Ave Milton, FL 32570 850-776-6172 cell Maryj.pitts@yahoo.com

From: Buzz99 <buzz99@mchsi.com>

Sent: Saturday, January 07, 2017 11:55 PM

To: Consumer Contact

Subject: Gulf Power proposed rate hike

I strenuously object to the nearly 7% rate hike requested by this power company. This is way too steep, and in fact if approved would mean continued emphasis on and use of fossil fuels in a state that should be LEADING the nation in solar power development. Gulf Power indicates on each statement where their energy comes from, and very very little of it comes from sustainable sources. Therefore, please do not permit any increase in rates unless this company meaningfully invests in solar power infrastructure and development.

Rob Rotunda Gulf Breeze, FL

From:	Bob <rboschen@cox.net></rboschen@cox.net>
Sent:	Saturday, January 07, 2017 12:27 PM
To:	Consumer Contact
Subject:	Gulf Power rate increase
I am opposed to any rate increase without clear and simple explanations as to the need.	
What net profit did they claim last year?	
Perhaps GP could sell the prime waterfront location of their Pensacola office and otherwise streamline operations.	
Robert Boschen	
Pensacola	

From: Mikiko Johnson <mikikoandtom@yahoo.com>

Sent: Saturday, January 07, 2017 10:19 AM

To: Consumer Contact

Subject: Gulf Power Proposed rate increase

Yesterday we received the notice that Gulf Power wants to increase our rates this summer by a whooping 6.9%. Can you imagine the affect that rate increase will have on the thousands of us seniors living in Florida and drawing social security? Our social security increase this year was a net \$0 which compared to no increases in the recent past. What is the problem with hiring folks who can manage better and understand the benefits of technology instead of the all too common and easy method of passing the uncontrolled costs on to the customers.

I think they should be charged with the responsibility of doing more, for less, with better management and technology. Using coal is akin to disregarding the advances of other less costly and sustainably resources.

Bet you can't tell I'm not a happy customer.

Tom Johnson 850-723-9980

From: J M. <shabbadoo99@yahoo.com>
Sent: Saturday, January 07, 2017 12:47 PM

To: Consumer Contact **Subject:** Gulf Power Proposal

To whom it may concern;

There are matters which need to be addressed concerning Gulf Power's proposal to increase their rates.

- 1) I received a letter. However; the plain white letter appeared like junk mail than an official, important notification from Gulf Power. The only reason I opened it instead of throwing it out was because I happened to notice that it was from Gulf Power from the small print on the pre-paid stamp. This tells me that Gulf Power does not want its customers to open the mail. Heck, when the bill comes each month, it's quite clear whom sent the letter. Do you see my point?
- 2) The notice is cryptic. Nowhere does it state how much the proposed base rate will increase. Instead, the notice repeatedly gives examples of how various service (i.e. residential, small commercial, large commercial, etc) bills would increase without giving any worthwhile information. Stating that "a large Power service monthly bill for 1315kW wand 288,000 kWhr would increase from 37,748 under the current rates to \$40,313, a 6.8% increase" tells me very little?

How much is the proposed base rate increase? Is it across the board to everyone? Why are residents getting the largest increase? Is the increase permanent if it is passed? What happens if the price of gas goes up?.....then what???

This is nonsense, and Gulf Power and the FPSC need to clarify matters, to everyone. NOT AT A SERVICE HEARING!!! The letter was designed so that no one would read it, and so there'd be little turn-out at the hearing. Shameful.

Joe, (Pensacola resident)

From: joates@cox.net

Sent: Friday, January 06, 2017 6:04 PM

To: Consumer Contact

Subject: Docket Number 160186-E1

Dear Sir or Madam:

I am writing you to ask that you deny Gulf Power's request for a rate increase under Docket Number 160186-E1. I have been a Florida resident for over 30 years. As a recent retiree, I am overwhelmed with the rising costs of basic services. Food prices are so high; and this month, I have been informed of increases in my cable service, security system, waste disposal service, dental insurance, health insurance, car insurance, and home insurance. I am trying to live within my means---I have basic cable, basic phone service, shop at WalMart, and try to control expenditures. Social Security gave a miniscule Cost of Living increase, but it was more than eaten up with increased Medicare costs. My friends and neighbors who are still in the work force do not get an increase in salary anywhere near the 6.9% increase Gulf Power is requesting. This increase for consumers seems excessive and will be a hardship for many.

Please tell Gulf Power that their stockholders will have to live with smaller returns. Thank you for your consideration.

Sincerely,

Jeanne E. Oates

From: Judith Mann <judithmann26@yahoo.com>

Sent: Friday, January 06, 2017 5:47 PM

To: Consumer Contact

Subject: Gulf Power proposal for rate increase

To: PSC

This letter is in reference to the Gulf Power Company requesting a rate increase to its customers. (Docket #160186-EI.) This rate increase Gulf Power is requesting is excessive. The request is for a 6.9% increase. This amount is well above any cost of living increase that has occurred in recent history. People are not getting raises in their wages of this percentage. The people receiving Social Security are not receiving a cost of living raise of this size. Where are people supposed to come up with this money? Either they don't eat or they don't get needed medicine. Or no air conditioning in the summer or no heating in the winter.

Many people currently have to rely on others to assist them with paying their Gulf Power bill. This increase will undoubtedly add many more to this list of customers already in need of assistance to pay their bills.

Fuel prices have been at a many year low for over a year and a half. The Gulf Power fuel charges were not reduced to account for these lower fuel prices. The fuel prices remain low and Gulf Power requests more money. This is not a company looking out for their customers. This is greed.

Please refuse Gulf Power this request for a 6.9% rate increase.

Thank-you, Judith W. Mann

Sent from my iPhone