

**Collin Roehner**

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**From:** Janet Brunson  
**Sent:** Monday, January 09, 2017 10:50 AM  
**To:** 'Judith Mann'  
**Cc:** Consumer Correspondence  
**Subject:** Docket No. 160168-EI -Gulf Power proposal for rate increase

Dear Ms. Mann:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

Service hearings are scheduled in Pensacola on January 26 and in Panama City on January 27. I encourage you to attend one of the hearings, so that you can directly speak to the Commissioners. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, [www.FloridaPSC.com](http://www.FloridaPSC.com). Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello  
Assistant Director

-----Original Message-----

From: Judith Mann [<mailto:judithmann26@yahoo.com>]  
Sent: Friday, January 06, 2017 5:47 PM  
To: Consumer Contact  
Subject: Gulf Power proposal for rate increase

To: PSC

This letter is in reference to the Gulf Power Company requesting a rate increase to its customers. (Docket #160186-EI.) This rate increase Gulf Power is requesting is excessive. The request is for a 6.9% increase. This amount is well above any cost of living increase that has occurred in recent history. People are not getting raises in their wages of this percentage. The people receiving Social Security are not receiving a cost of living raise of this size. Where are people supposed to come up with this money? Either they don't eat or they don't get needed medicine. Or no air conditioning in the summer or no heating in the winter.

Many people currently have to rely on others to assist them with paying their Gulf Power bill. This increase will undoubtedly add many more to this list of customers already in need of assistance to pay their bills.

Fuel prices have been at a many year low for over a year and a half. The Gulf Power fuel charges were not reduced to account for these lower fuel prices. The fuel prices remain low and Gulf Power requests more money. This is not a company looking out for their customers. This is greed.

Please refuse Gulf Power this request for a 6.9% rate increase.

Thank-you,  
Judith W. Mann

Sent from my iPhone