

Collin Roehner

From: Janet Brunson
Sent: Monday, January 09, 2017 10:55 AM
To: 'J M.'
Cc: Consumer Correspondence
Subject: Docket No. 160168-EI - Gulf Power Rate Increase

Dear Sir:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

Service hearings are scheduled in Pensacola on January 26 and in Panama City on January 27. I encourage you to attend one of the hearings, so that you can directly speak to the Commissioners. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, www.FloridaPSC.com. Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello
Assistant Director

From: J M. [<mailto:shabbadoo99@yahoo.com>]
Sent: Saturday, January 07, 2017 12:47 PM
To: Consumer Contact
Subject: Gulf Power Proposal

To whom it may concern;

There are matters which need to be addressed concerning Gulf Power's proposal to increase their rates.

1) I received a letter. However; the plain white letter appeared like junk mail than an official, important notification from Gulf Power. The only reason I opened it instead of throwing it out was because I happened to notice that it was from Gulf Power from the small print on the pre-paid stamp. This tells me that Gulf Power does not want its customers to open the mail. Heck, when the bill comes each month, it's quite clear whom sent the letter. Do you see my point?

2) The notice is cryptic. Nowhere does it state how much the proposed base rate will increase. Instead, the notice repeatedly gives examples of how various service (i.e. residential, small commercial, large commercial, etc) bills would increase without giving any worthwhile information. Stating that " a large Power service monthly bill for 1315kW wand 288,000 kWhr would increase from 37,748 under the current rates to \$40,313, a 6.8% increase" tells me very little?

How much is the proposed base rate increase? Is it across the board to everyone? Why are residents getting the largest increase? Is the increase permanent if it is passed? What happens if the price of gas goes up?.....then what???

This is nonsense, and Gulf Power and the FPSC need to clarify matters, to everyone. NOT AT A SERVICE HEARING!!! The letter was designed so that no one would read it, and so there'd be little turn-out at the hearing. Shameful.

Joe,
(Pensacola resident)