

Collin Roehner

From: Janet Brunson
Sent: Monday, January 09, 2017 11:12 AM
To: 'Mikiko Johnson'
Cc: Consumer Correspondence
Subject: Docket No. 160168-EI - Gulf Power Proposed Rate Increase

Dear Mr. Johnson:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

Service hearings are scheduled in Pensacola on January 26 and in Panama City on January 27. I encourage you to attend one of the hearings, so that you can directly speak to the Commissioners. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, www.FloridaPSC.com. Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello
Assistant Director

From: Mikiko Johnson [<mailto:mikikoandtom@yahoo.com>]
Sent: Saturday, January 07, 2017 10:19 AM
To: Consumer Contact
Subject: Gulf Power Proposed rate increase

Yesterday we received the notice that Gulf Power wants to increase our rates this summer by a whopping 6.9%. Can you imagine the affect that rate increase will have on the thousands of us seniors living in Florida and drawing social security? Our social security increase this year was a net \$0 which compared to no increases in the recent past. What is the problem with hiring folks who can manage better and understand the benefits of technology instead of the all too common and easy method of passing the uncontrolled costs on to the customers.

I think they should be charged with the responsibility of doing more, for less, with better management and technology. Using coal is akin to disregarding the advances of other less costly and sustainably resources.

Bet you can't tell I'm not a happy customer.

Tom Johnson
850-723-9980