

Collin Roehner

From: Ruth McHargue
Sent: Tuesday, January 10, 2017 4:09 PM
To: Consumer Correspondence
Cc: Diane Hood; Janet Brunson
Subject: FW: To CLK Docket 160101
Attachments: E-Form Other Complaint TRACKING NUMBER 122123; E-Form Other Complaint TRACKING NUMBER 122125; E-Form Other Complaint TRACKING NUMBER 122126; E-Form Other Complaint TRACKING NUMBER 122127; E-Form Other Complaint TRACKING NUMBER 122129; E-Form Other Complaint TRACKING NUMBER 122053

Customer correspondence

From: Diane Hood
Sent: Tuesday, January 10, 2017 3:35 PM
To: Ruth McHargue
Subject: To CLK Docket 160101

Copies on file. DHood

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, January 10, 2017 10:44 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122129

CUSTOMER INFORMATION

Name: Darel Taylor
Telephone:
Email:
Address: 201 Springside Rd Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Darel Taylor
Account Number:
Address: 201 Springside Rd Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:
Please deny the rate increase request - docket #160101-WS

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, January 10, 2017 9:17 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122127

CUSTOMER INFORMATION

Name: Barbara Knight
Telephone:
Email: barbknight52@hotmail.com
Address: 216 Royal Oak Cr. Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Barbara Knight
Account Number: 3576400000
Address: 216 Royal Oak Cr. Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

I am contacting you in reference to Docket No, 160101-WS Utilities Inc. of Florida. The rate increase is an exorbitant increase with no assurance that the yearly hikes won't continue. As a retired person on fixed income, this is tantamount to price gouging. there is very little explained in my letter that specifically states why such a huge increase is needed. I respect the Utilites need to raise rates but not to stick it to their locked in consumers. Unbelievable.

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, January 10, 2017 8:32 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122126

CUSTOMER INFORMATION

Name: Steve Barbee
Telephone: (321) 356-6132
Email: sbarbee@cfl.rr.com
Address: 331 Amesbury Court Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Steve Barbee
Account Number: 3748810000
Address: 331 Amesbury Court Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

I just open and reviewed Docket No, 160101-WS Utilities Inc. of Florida and am sending this as my official protest to the proposed rate increase. My monthly water bill averages just over \$100.00 per month. My wife and I are retired and live on Social Security. We are going on our 3rd year with little or no increase in income. We simply can not afford for Utilities, Inc. to increase their rates so dramatically. The amounts being mentioned in the proposal would be crippling to families like our.

Respectfully,
Steve Barbee

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, January 10, 2017 6:49 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122125

CUSTOMER INFORMATION

Name: Rena Thompson
Telephone: (407) 774-6015
Email: RenaThompson12@aol.com
Address: 104 Sweet Bay Lane Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Rena Thompson
Account Number: 9641310000
Address: 104 Sweet Bay Lane Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:
Rate increase to high

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, January 10, 2017 12:26 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122123

CUSTOMER INFORMATION

Name: Laura Miller
Telephone: (407) 416-2594
Email: Laurabirdmiller@gmail.com
Address: 260 Spring Run Circle Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Laura Miller
Account Number:
Address: 260 Spring Run Circle Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

Docket No, 160101-WS Utilities Inc. of Florida Is proposing a rate increase of 100% which will double our utility costs. We feels this is too high of an increase. Even though we understand it is for upgrading outdated equipment to keep our water safe, doubling the rate seems unreasonable and should not be allowed. Surely a more reasonable increase would suffice to help with the cost of new equipment if budgeted correctly. Thank you.

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Friday, December 30, 2016 11:57 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122053

CUSTOMER INFORMATION

Name: rOBERT Leopardi
Telephone: (727) 786-1963
Email: bobland3@gmail.com
Address: 29740 66th street n Clearwater FL 33761

BUSINESS INFORMATION

Business Account Name: rOBERT Leopardi
Account Number: 10011134855
Address: 29740 66th street n Clearwater FL 33761

Water County Selected: Pinellas

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:
Proposed Cost of water increase way to high...I can see 4% but not....47%....