

Collin Roehner

From: Ruth McHargue
Sent: Tuesday, January 17, 2017 12:56 PM
To: Consumer Correspondence
Cc: Diane Hood; Janet Brunson
Subject: FW: To CLK Docket 160186

[Customer correspondence](#)

From: Consumer Contact
Sent: Tuesday, January 17, 2017 11:09 AM
To: Ruth McHargue
Subject: To CLK Docket 160186

[Copy on file, see 1233373C. DHood](#)

From: Gilbert Cichy [<mailto:gcichy@att.net>]
Sent: Monday, January 16, 2017 1:28 PM
To: Consumer Contact
Subject: No to Gulf Power rate increase

Vote NO on any rate request to Gulf Power, GP, until these items are explained.

- . What is the north, south, east and west boundary of the rate increase area?
- . Gulf Power is a MONOPOLY and is entitled to make enough money to cover Operating and Maintenance, O&M, costs.
- . When O&M costs are reduced GP executives give each other a bonus. O&M costs are reduced when there is a lack of maintenance and not enough people are hired/replaced. What has been the O&M of the last three years?
- . Customer outage reports should have Device Numbers associated with the failures. Are the Device Reports reviewed monthly and if the Device number is repeated two months in a row is the Device replaced after an inspection of the feeder line?
- . Are loads balanced on the feeders?
- . Are recording volt meters installed at least once a year at the end of feeders to indicate if the voltage is too high or low and if the load is in fact balanced across the three phases?
- . Are Voltage Regulators and Capacitors added to low voltage areas?
- . Are the primary and secondary wire sizes reviewed in low voltage areas?
- . What is the loading on distribution transformers? Transformers can be loaded to 165%.

- . Are the Tap Changers at substations checked on a regular basis? Also Voltage Regulators?
- . Is the tree trimming schedule being maintained?
- . How many bills of low income people is GP paying? What is the annual cost?

These questions should be completely answered before any consideration for a rate increase is approved.

I use to do all this work myself when I worked for 27 years at a Commonwealth Edison in Illinois, plus I worked at all the Nuclear Power Plants.

Sincerely,

MSgt. Gilbert Cichy, USAF Ret.
8515 Gulf Blvd. E12A
Navarre, Florida 32566
850-515-1166