

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: Jan. 19, 2017
TO: Office of Commission Clerk
FROM: Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach
RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 160 101.

COMMISSION
CLERK

2017 JAN 19 PM 3:03

RECEIVED-FPSC

Taylor Jeffrey A

Florida Public Service Commission
Director, Office of Commission

I have received notice that Utilities Inc. has requested an increase to our water service charges.

The proposed increase appears to be 167% of what they are currently charging.

The reason for increases appears to be due to higher costs etc.

I am writing you to express concerns with the quality of water in Sabal Point or Wekiva area. I have lived on Longmeadow Circle for about a year now and I am planning to move, in part, because the quality of water is so poor. The water coming out of the faucet stinks to the extent that it can be smelled in various areas of the house when the water has been turned on. Imagine how hard it is to brush your teeth with water that smells like sewage.

I do not mind paying for services provided, but I do not believe we are being provided a service in this case and I would like to know what is being done about it. Utilities Inc. has checked my water for contaminants and says there are none. I have a whole house filter and it still does not make the water palatable. I have communicated my concerns with others in the neighborhood and various parties concur that the water here stinks terribly.

Please inform us what is being done to correct this issue. I can be reached at 407-376-5676 or jallantaylor@gmail.com.

Thanks,

Jeffrey A. Taylor

Internal Revenue Service

850 Trafalgar Ct. – 1401
Maitland, FL 32751
eFAX: (877) 658 4186



RECEIVED-FPSC
2017 JAN 18 AM 9:43
COMMISSION
CLERK

Accounting is the language of business – W.B.

Taylor
601 Longmeadow
Longwood Fl
32779

ORLANDO FL 328

13 JAN 2017 PM 4 1

DISTRIBUTION CENTER

2017 JAN 18 AM 7:02



Florida Public Service Commission
Director, Office of Commission Clerk
2540 Shumard Oak Blvd
Tallahassee, Fl 32399, 0870

32399-087099

