

**Collin Roehner**

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**From:** Ruth McHargue  
**Sent:** Friday, January 20, 2017 4:49 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood; Janet Brunson  
**Subject:** FW: To CLK Docket 160186  
**Attachments:** FPSC , 2 page(s); Gulf Power rate increase Docket number 160186-El; Docket number 160186-El; Gulf Power Rate Increase Request

Customer correspondence

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**From:** Diane Hood  
**Sent:** Friday, January 20, 2017 4:39 PM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 160186

Copies on file. DHood

**Collin Roehner**

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**From:** Phillip Brown <phillipbrown144@yahoo.com>  
**Sent:** Friday, January 20, 2017 2:20 PM  
**To:** Consumer Contact  
**Subject:** Gulf Power Rate Increase Request

It is hard for me to understand the need for a rate increase when the economy is so near flat. This years social security increase did not even cover mine and my wife's Medicare Part B increase. I have just this year, 2017, received notice that my newspaper and cable bills were increasing this quarter. Request you disallow the Gulf power rate increase.

Phillip E Brown  
850 572 3302

## Collin Roehner

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**From:** Fred Steinle <w.steinle@yahoo.com>  
**Sent:** Friday, January 20, 2017 2:05 PM  
**To:** Consumer Contact  
**Subject:** Docket number 160186-EI

OPC, please reduce Gulf Power rates. The rates are higher than other parts of Florida now.

Sent from my iPhone

## Collin Roehner

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**From:** Marilyn Kelly <sunrunner11@gmail.com>  
**Sent:** Friday, January 20, 2017 11:18 AM  
**To:** Consumer Contact  
**Subject:** Gulf Power rate increase Docket number 160186-EI

Office of Commission Clerk

I have been a 30 year consumer of Gulf Power and generally satisfied with the service they provide. I was very surprised to get the notice of their proposed rate increase of a high 6.9%. Since I cannot attend the meeting in Pensacola on January 26 I would like you to know that this large increase will be very hard on residents, particularly on Senior citizens. Gulf Power continually tells us they are making power costs less expensive through their use of wind, solar, and natural gas. If true then why the rate increase? As our temperatures have increased over the past few years our power costs have already been at record highs. Seniors have need to keep their homes in moderate temperature ranges since we have greater health risks. I believe this rate increase would create major financial problems for many of us.

Marilyn Kelly  
Gulf Breeze, FL. 32563

Sent from my iPad

**Collin Roehner**

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**From:** PSC Fax Server <Fax@psc.state.fl.us>  
**Sent:** Wednesday, January 04, 2017 10:48 AM  
**To:** Consumer Contact  
**Subject:** FPSC , 2 page(s)  
**Attachments:** FAX-2017-01-04 10\_47\_58.tif

\*New Fax Received!\*

You have received a 2 page fax from FPSC ().

It was sent to 8504136362. The fax is attached to this email, open the attachment to view your fax.

## NOTICE TO CUSTOMERS

Citing the need to continue investing in the long-term reliability of Northwest Florida's energy infrastructure, on October 12, Gulf Power asked the Florida Public Service Commission to conduct a public review process of our rates and our request for an increase in prices that would take effect in the summer of 2017.

Securing your energy future requires a balanced energy mix that includes renewable energy and 24/7 sources like natural gas and low-cost coal that's cleaner than ever. Energy security also includes reliability — continuous improvement in this area is critical.

Gulf Power's current total residential price (base rate plus clause rates) is lower than it was in 2015, and it will be even lower in January 2017, mainly because of decreased fuel prices. Taking this into account, if the new base rate request is approved by the Florida Public Service Commission, the average residential customer's total monthly bill will increase by \$10.22 per month or 6.9 percent — from \$148.64 to \$158.86. Gulf is also proposing to reduce the variable energy charge and increase the daily base charge for existing residential rates and is seeking approval of two new residential rate options.

Current base rates will remain in effect until new rates become effective under Florida law. Copies of the rate review filing, including proposed rate schedules, are available for review at your local Gulf Power office (see list of locations below) and via the Company's website at [GulfPower.com](http://GulfPower.com). Company personnel are available at all Gulf Power offices to answer questions concerning this request. They may be contacted at the address or telephone number shown on your electricity bill or [GulfPower.com](http://GulfPower.com).

This rate review filing can be found on the Florida Public Service Commission website under Docket number 160186-EI ([www.psc.state.fl.us](http://www.psc.state.fl.us)). Comments regarding service may be made to the Florida Public Service Commission's Office of Consumer Assistance & Outreach at 1-800-342-3552. Comments regarding the proposed changes in rates and charges should be addressed to the Office of Commission Clerk, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399-0850 and should include the docket number.

The PSC will accept faxes and emails.

Fax number: 1-800-511-0809

Email address: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

The Office of Public Counsel (OPC) has intervened in this docket. The duty of the OPC is to provide legal representation for the people of the State of Florida in proceedings before the Commission. OPC representatives may be contacted prior to the hearing at 111 West Madison Street, Room 812, Tallahassee, FL 32399-1400, or by phone at 1-800-342-0222.

### List of local Gulf Power Offices

Panama City	1230 E. 15th Street, Panama City, FL 32402
Chipley	1195 Jackson Avenue, Chipley, FL 32428
DeFuniak Springs	1226 Circle Drive, DeFuniak Springs, FL 32435
Crestview	1655 S. Ferdon Boulevard, Crestview, FL 32536
Niceville	1057 E. John Sims Parkway, Niceville, FL 32578
Ft. Walton Beach	140 Hollywood Boulevard S.W., Fort Walton Beach, FL 32548
Milton	5120 Dogwood Drive, Milton, FL 32570
Pensacola	418 W. Garden Street, Pensacola, FL 32501
Corporate Office	500 Bayfront Parkway, Pensacola, FL 32502

To Whom This May Concern,

I disagree with the rate increase that will take effect in the summer of 2017. Gulf power is trying to justify raising their already high rates by 6.9%, by saying that fuel costs are lower than ever? This makes no sense. Gulf Power lost Amendment 1 in the recent polls, so this is their way of getting more money out of their customers. They already charge more during their "power hour," in the summer, as indicated on the thermostats that customers get from Gulf Power. Why charge even more? This is a monopoly. Yes, infrastructure is very important, and needs to be maintained, but this should already be within their budget. There is no other option for the Gulf Power customers, so we are stuck. This is why I am writing this.

Thank you,

Edward Echeverry