

Florida Public Service Commission
Director, Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee FL 32399-0850

Ref: Docket Number 160101-WS

Dear Director:

Referencing Docket Number 160101-WS, I am very concerned about the size of the increase Sanlando Utilities is seeking.

It is hard to quantify based on the materials provided, but some estimates are for increases ranging from 50%-100% for residents.

This would be excessive. It also appears you operate as a monopoly in some of these areas, which, when attached to price gouging such as this, is 100% immoral. Small increases (perhaps 3-5%) are explainable via inflation, but this is unprecedented and uncalled for. Pure greed.

I am unable to attend the hearing on February 2 regarding this agenda issue and would like to go on record as **strongly** opposing the increase. There is no good reason for it other than increased profit, at the expense of the families in our already overcharged community.

Please let me know what else we can do to prevent this increase from occurring. This is wrong in every way and I have a hard time understanding how the individuals making these decisions can sleep at night.

I will make it my mission to lobby for changes in law that would allow for competition in the utility "business". Perhaps that will keep prices in order.

I may be reached at 407-334-1210

Sincerely,
Jim Ferraro

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COMMISSION
CLERK

Ferraro Family
104 E. Wyndham Ct
Lonswood, FL 32779

ORLANDO FL 328

20 JAN 2017 PM 3:11



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