



CenturyLink™

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January 25, 2017

**VIA ELECTRONIC FILING**

Ms. Carlotta Stauffer  
Office of the Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

RE: CenturyLink's Lifeline Recertification Filing Pursuant to 47 C.F.R. 54.416(b)  
Undocketed Matter

Dear Ms. Stauffer:

Pursuant to the Federal Communications Commission's *Report and Order*<sup>1</sup> requiring eligible telecommunications carriers to re-certify the eligibility of their Lifeline subscribers and to report the results to the Federal Communications Commission, Universal Service Administrative Company and to state commission and Tribal governments, CenturyLink hereby submits its 2016 Lifeline re-certification results for the state of Florida.

Please do not hesitate to contact me at (850) 847-0173 or via email at [sandy.khazraee@centurylink.com](mailto:sandy.khazraee@centurylink.com) should you have any questions regarding this matter.

Sincerely,

/s/Sandra A. Khazraee  
Sandra A. Khazraee  
Director - State Regulatory and Legislative Affairs

SANDRA A. KHAZRAEE  
Director State Regulatory and  
Legislative Affairs  
315 S. Calhoun St., Suite 500  
Tallahassee, FL 32301  
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<sup>1</sup> In the Matter of Lifeline and Link Up Reform and Modernization, Lifeline and Link Up, Federal-State Joint Board on Universal Service, Advancing Broadband Availability Through Digital Literacy Training, Report and Order and Further Notice of Rulemaking, 27 FCC Rcd 6656, 6715-16 ¶132 (2012); 47 C.F.R. § 54.416. Also see Public Notice, 28 FCC Rcd 12947 (2013).

**Annual Lifeline Eligible Telecommunications Carrier Certification Form**

All carriers must complete all or portions of all sections

Form must be submitted to USAC and filed with the Federal Communications Commission

**IMPORTANT: PLEASE READ INSTRUCTIONS FIRST**

*Deadline: January 31<sup>st</sup> (Annually)*

<u>210341</u> Study Area Code (SAC) <i>(An Eligible Telecommunications Carrier (ETC) must provide a certification form for each SAC through which it provides Lifeline service).</i>	<u>143001444</u> Service Provider Identification Number (SPIN)				
<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; padding: 5px;"><u>2016</u></td> <td style="width: 50%; padding: 5px;"><u>FL</u></td> </tr> <tr> <td style="padding: 5px;">Recertification Year</td> <td style="padding: 5px;">State</td> </tr> </table>	<u>2016</u>	<u>FL</u>	Recertification Year	State	<u>CenturyLink-Embarq Florida Inc. (FKA Embarq)</u> ETC Name
<u>2016</u>	<u>FL</u>				
Recertification Year	State				
<u>CenturyLink</u> DBA, Marketing, or Other Branding Name <i>(If same as ETC name, list "N/A" Do not leave blank)</i>	<u>CenturyLink</u> Holding Company Name <i>(If same as ETC name, list "N/A" Do not leave blank)</i>				

**Does the reporting company have affiliated ETCs?**

Yes

No

*Provide a list of all ETCs that are affiliated with the reporting ETC, using page 4 and additional sheets if necessary. Affiliation shall be determined in accordance with Section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.*

Affiliated ETC's SAC	Affiliated ETC's Name
-- See attached worksheet --	

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

**Section 1: Initial Certification** *All ETCs must complete this section*

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area Code listed above.

Initial JMA

**Section 2: Annual Recertification**

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

A	B	C	D	E = (A - B - C - D)
Number of subscribers claimed on February FCC Form 497 of current Form 555 calendar year  <i>(February data month)</i>	Number of lines claimed on February FCC Form 497 of current Form 555 calendar year provided to wireline resellers	Number of subscribers claimed on the February FCC Form 497 that were <u>initially</u> enrolled in the current Form 555 calendar year  <i>(These subscribers did not have Lifeline service prior to January 1 of the current 555 calendar year.)</i>	Number of subscribers de-enrolled prior to recertification attempt by either the ETC, a state administrator, access to an eligibility database, or by USAC	Number of subscribers ETC is responsible for recertifying for current Form 555 calendar year
12720	71	599	815	11235

**Recertification Results:**

F	G	H = (F-G)	I	J = (H+I)
Number of subscribers ETC contacted directly to recertify eligibility through attestation	Number of subscribers responding to ETC contact	Number of non-responding subscribers	Number of subscribers responding that they are no longer eligible  <i>(This should be a subset of Block G.)</i>	Number of subscribers de-enrolled or scheduled to be de-enrolled as a result of non-response or response of ineligibility from ETC recertification attempt
5091	2949	2142	0	2142

K	L
Number of subscribers whose eligibility was reviewed by state administrator, ETC access to eligibility database, or by USAC	Number of subscribers de-enrolled or scheduled to be de-enrolled as a result of finding of ineligibility by state administrator, ETC access to eligibility database, or USAC
6144	0

**Note:** If any subscriber was reviewed by an ETC accessing a state database or by a state administrator and subsequently contacted directly by the ETC in an attempt to recertify eligibility, those subscribers should be listed in Blocks F through J as appropriate and not in Blocks K and L. As a result, all subscribers subject to recertification who were not de-enrolled prior to the recertification attempt must be accounted for in Block F or Block K.

The total of Block F and Block K should equal the number reported in Block E.

**Certification:**

Based on the data entered above, initial the certification(s) below that apply. Both Certification A and B may apply depending on the recertification procedures in place for the SAC reporting on this form. If Certification C applies, neither Certification A nor B may apply.

A) I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. Results are provided in the chart above in Blocks F through J. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial JMA

AND/OR

B) I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on: FL Dept of Children & Families (DCF). *(List database or name of administrator here)* Results are provided in the chart above in Blocks K through L. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial JMA

OR

C) I certify that my company did not claim federal low income support for any Lifeline subscribers for the February Form 497 data month for the current Form 555 calendar year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial \_\_\_\_\_

**Section 3: De-enroll Percentage**

Using the data entered in Section 2, complete the chart below to find the percentage of subscribers de-enrolled for this ETC.

<b>M = (F+K)</b>	<b>N = (J+L)</b>	<b>O = ((N ÷ M) * 100)</b>
<b>Number of subscribers that the ETC attempted to recertify directly or through a state administrator, ETC access to a state database, or by USAC</b> <i>(This should equal the number reported in Block E)</i>	Number of subscribers de-enrolled or scheduled to be de-enrolled as a result of non-response or ineligibility	<b>Percentage of subscribers de-enrolled or scheduled to be de-enrolled as a result of ineligibility or non-response</b>
11235	2142	19.07%

**Section 4: ETCs Subject to the Non-Usage Requirements**

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in Section 4. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements? Yes  No

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

<b>P</b>	<b>Q</b>
Month	Subscribers De-Enrolled for Non-Usage
January	0
February	0
March	0
April	0
May	0
June	0
July	0
August	0
September	0
October	0
November	0
December	0
Total Subscribers	0

**Signature Block**

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed,  
Certified Online  
 Signature of Officer  
Jerry.Allen@centurylink.com  
 Email Address of Officer  
Pam Hankins  
 Person Completing This Certification Form

Jerry M. Allen, VP of Revenues  
 Printed Name and Title of Officer  
01/17/2017  
 Date  
318-388-9174  
 Contact Phone Number

### Affiliated ETCs

SAC	Name
160138	CenturyLink United Telephone Co. of New Jersey (FKA Emb
170209	CenturyLink United Telephone Co. of Pennsylvania FKA E
190254	CenturyLink Central Telephone Co. of Virginia (FKA Emb
190567	CenturyLink United Telephone-Southeast Inc. (FKA Emba
210341	CenturyLink-Embargo Florida Inc. (FKA Embargo)
220356	CenturyLink Coastal Utilities Inc.
230470	CenturyLink Carolina Telephone and Telegraph Co FKA E
230471	CenturyLink Central Telephone Co.-North Carolina(FKA E
230485	CenturyLink MebTel Inc.
240506	CenturyLink United Telephone of the Carolinas-SC (FKA I
250298	CenturyLink Gulf Telephone Company
259788	CenturyLink CenturyTel of Alabama (Northern and Southe
259789	CenturyLink CenturyTel of Alabama (Northern and Southe
270423	CenturyLink CenturyTel of Central Louisiana LLC
270424	CenturyLink CenturyTel of Southeast Louisiana LLC
270427	CenturyLink CenturyTel of Chatham LLC
270431	CenturyLink CenturyTel of Northwest Louisiana Inc.
270434	CenturyLink CenturyTel of Evangeline LLC
270436	CenturyLink CenturyTel of North Louisiana LLC
270439	CenturyLink CenturyTel of Ringgold LLC
270440	CenturyLink CenturyTel of East Louisiana LLC
270442	CenturyLink CenturyTel of Southwest Louisiana LLC
280458	CenturyLink CenturyTel of North Mississippi Inc.
290552	CenturyLink CenturyTel of Adamsville Inc.
290557	CenturyLink CenturyTel of Claiborne Inc.
290567	CenturyLink United Telephone-Southeast Inc. (FKA Emba
290574	CenturyLink CenturyTel of Ooltewah-Collegdale Inc.
300630	CenturyLink CenturyTel of Ohio Inc.
300661	CenturyLink United Telephone Co. of Ohio FKA Embargo
310671	CenturyLink CenturyTel of Midwest-Michigan Inc.
310689	CenturyLink CenturyTel of Upper Michigan Inc.
310702	CenturyLink CenturyTel of Michigan Inc.
310705	CenturyLink CenturyTel of Northern Michigan Inc.
320747	CenturyTel of Central Indiana Inc.
320801	CenturyLink CenturyTel of Odon Inc.
320832	CenturyLink United Telephone Co. of Indiana (FKA Emba
330841	CenturyLink CenturyTel of the Midwest-Wisconsin (North
330857	CenturyLink CenturyTel of the Midwest-Wisconsin (North
330877	CenturyLink CenturyTel of Fairwater-Brandon-Alto LLC
330884	CenturyLink CenturyTel of Forestville LLC
330895	CenturyLink CenturyTel of Wisconsin LLC
330898	CenturyLink CenturyTel of Laresen-Readfield LLC
330913	CenturyLink CenturyTel of Monroe County LLC
330922	CenturyLink CenturyTel of the Midwest-Wisconsin (North
330924	CenturyLink CenturyTel of the Midwest-Kendall LLC
330931	CenturyLink CenturyTel of Southern Wisconsin LLC
330934	CenturyLink CenturyTel of the Midwest-Wisconsin (North
330950	CenturyLink CenturyTel of Northwest Wisconsin LLC
330956	CenturyLink CenturyTel of Northern Wisconsin LLC
330959	CenturyLink CenturyTel of the Midwest-Wisconsin (North

### Affiliated ETCs

SAC	Name
330970	CenturyLink CenturyTel of the Midwest-Wisconsin (North)
331155	CenturyLink Telephone USA of Wisconsin LLC
331159	CenturyLink CenturyTel of Central Wisconsin LLC
341057	CenturyLink Gallatin River Communications LLC
351126	CenturyLink CenturyTel of Chester Inc.
351274	CenturyLink CenturyTel of Postville Inc.
355141	CenturyLink Owest Corporation
361445	CenturyLink CenturyTel of Minnesota Inc.
361456	CenturyLink - Embarras Minnesota Inc (FKA Embarras)
365142	CenturyLink Owest Corporation
371595	CenturyLink United Telephone Co. of the West (FKA Emb)
375143	CenturyLink Owest Corporation
385144	CenturyLink Owest Corporation
395145	CenturyLink Owest Corporation
401142	CenturyTel of Northwest Arkansas LLC
401143	CenturyTel of Northwest Arkansas LLC
401144	CenturyTel of Central Arkansas LLC
401705	CenturyLink CenturyTel of Arkansas Inc.
401711	CenturyTel of Mountain Home Inc.
401720	CenturyLink CenturyTel of Redfield Inc.
401727	CenturyLink CenturyTel of South Arkansas Inc.
411317	CenturyLink United Telephone Co-Eastern Kansas (FKA E)
411842	CenturyLink United Telephone Co. - Kansas (FKA Embarr)
411957	CenturyLink-Embarras Missouri Inc (FKA Embarras)
421151	Spectra Communications Group LLC d/b/a CenturyLink
421957	CenturyLink-Embarras Missouri Inc (FKA Embarras)
429784	CenturyLink CenturyTel of Missouri LLC
429785	CenturyLink CenturyTel of Missouri LLC
429786	CenturyLink CenturyTel of Missouri LLC
429787	CenturyLink CenturyTel of Missouri LLC
442084	CenturyLink United Telephone Co of Texas Inc. FKA Emb
442101	Century Link CenturyTel of Lake Dallas Inc.
442114	CenturyLink Central Telephone Co. of Texas FKA Embarr
442117	CenturyLink CenturyTel of Port Aransas Inc.
442140	CenturyLink CenturyTel of San Marcos Inc.
455101	CenturyLink Owest Corporation
462185	CenturyLink CenturyTel of Eagle Inc.
462187	CenturyLink The El Paso County Telephone Company
462208	CenturyLink CenturyTel of Colorado Inc.
465102	CenturyLink Owest Corporation
472223	CenturyLink CenturyTel of the Gem State (Nevada)
472225	CenturyLink CenturyTel of Idaho Inc.
475103	CenturyLink Owest Corporation
475162	CenturyLink Owest Corporation
482249	CenturyLink CenturyTel of Montana Inc.
485104	CenturyLink Owest Corporation
492274	CenturyLink CenturyTel of the Southwest (New Mexico)
495105	CenturyLink Owest Corporation
505107	CenturyLink Owest Corporation
511595	CenturyLink United Telephone Co. of the West (FKA Emb)

