Collin Roehner

From: Sent: To: Cc: Subject: Janet Brunson Wednesday, January 25, 2017 10:38 AM 'coralrives@gmail.com' Consumer Correspondence Docket No. 160186-EI - Gulf Power Rate Increase Request

Dear Mr. Minton:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

Service hearings are scheduled in Pensacola on January 26 and in Panama City on January 27. I encourage you to attend one of the hearings, so that you can directly speak to the Commissioners. All customer comments–written and verbal–become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, <u>www.FloridaPSC.com</u>. Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello Assistant Director

From: John Minton [mailto:coralrives@gmail.com] Sent: Monday, January 23, 2017 9:44 AM To: Records Clerk Subject: Docket number 160186

Ms. Carlotta Stauffer

Commission Clerk

Public Service Commission

2540 Shumard Oak Blvd.

Tallahassee, FL 32399-0850

Dear Ms. Stauffer;

Regarding docket number *160186*, I am writing this on behalf of my elderly mother, Martha Minton, who resides at **17545 Front Beach Rd. Unit 1801, Panama City Beach, FL 32413**. As a senior citizen on a fixed income, she unequivocally and emphatically requests that you do NOT grant Gulf Power its request to increase your electric bill 7 percent a year, beginning July 1 of this year. Any increase in utilities above the rate of inflation significantly affects her. An increase such as this has the profound effect of throwing her tight budget into a spiral. Panama City Beach has grown exponentially over the last decade or so and there are far more Gulf Power customers not than ever. Why Gulf Power needs to increase these rates in unknown and ill-timed. As Gulf Power raises the rates on businesses and industrial customers, that increase will also be passed along to residential consumers further stretching already thin budgets.

Thank you for considering the folks on fixed incomes when making your decision.

John Minton "Be good and you will be lonesome." Mark Twain