CORRESPONDENCE JAN 26, 2017 DOCUMENT NO. 00916-17

Rhonda DeMatteis 108 Point View Lane Longwood FL 32779 January 23, 2017

Florida Public Service Commission
Director, Office of Commission Clerk
2540 Shumard Oak Boulevard Tallahassee FL 32399-0850

Dear Sir or Madam:

I am writing today in regards to the proposed utility rate increase in docket number 160101-WS. I am writing to request that the rate increase be restricted, reduced or denied.

We received notice from our utility that in Seminole County, Utilities Inc. intends to ask for a very substantial rate increase for both water and wastewater service. A rate increase of 158% for our water service and 58% for wastewater service. I am having a hard time justifying a large and sudden jump in fees.

I appreciate the fact that costs rise over time and infrastructure needs to be maintained and upgraded. Those costs should be effectively managed over time and the planning and budgeting for those expected costs should utilize dollars obtained by accrual from revenue over several years. The idea of nearly tripling the costs either reveals mismanagement of funds by the utility or poor budgetary planning.

It is certainly disheveling to hear about the utility failures such as those in Flint Michigan. I fully support reasonable rates that provide a utility the ability to profit and preserve the infrastructure at the same time. I've never had any issues with moderate rate increases over time, but the proposed changes in this docket seem unreasonable. So I again request that this increase be restricted, reduced or denied.

Thank you very much for your time.

Sincerely, Ilanda De Mar

Rhonda DeMatteis

Seminole County Resident

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