

Ashley Quick

From: Janet Brunson
Sent: Friday, January 27, 2017 10:25 AM
To: 'americanyouth77@aol.com'
Cc: Consumer Correspondence
Subject: Docket No. 160186-EI - Gulf Power Rate Increase Request

Dear Ms. Tharp:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

January service hearings were held in Pensacola and Panama City. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, www.FloridaPSC.com. Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello
Assistant Director

-----Original Message-----

From: americanyouth77@aol.com [<mailto:americanyouth77@aol.com>]
Sent: Thursday, January 26, 2017 10:16 AM
To: Consumer Contact
Subject: Gulf Power Base Rate Increase

My name is Madeline Tharp and I am a Gulf Power customer.

I live at 209 Greenridge Drive, Pensacola Florida 32514. I currently use on average 800 kw hrs per month, at this time last year I was using on average 1400 kw hrs per month. I chose to actively make changes in my lifestyle to reduce my usage, lowering my monthly fee and leaving less of a carbon footprint.

I have switched all of my light bulbs and appliances to energy efficient models, added weather stripping to doors and windows, I have been diligent about turning off lights in rooms not in use and reducing my usage of air conditioning also making sure my fan blades are rotating correctly according to season.

This base rate increase would negatively effect my life since I am barely living above the poverty line. I am a young mother living pay check to pay check and I can not afford for my rates to increase without my usage increasing.