

Collin Roehner

From: Janet Brunson
Sent: Monday, January 30, 2017 12:57 PM
To: 'An P'
Cc: Consumer Correspondence
Subject: Docket No. 160186-EI - Gulf Power Rate Case

Dear Mr. Pope:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

January service hearings were held in Pensacola and Panama City. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, www.FloridaPSC.com. Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello
Assistant Director

From: An P [<mailto:perkyandi@gmail.com>]
Sent: Friday, January 27, 2017 8:23 AM
To: Consumer Contact
Subject: Gulf Power bill hearing

Good morning,

My name is Andrea Pope and I live in Milton, and I will be disgusted if Gulf Power raises my electric bill.

I live alone in an old house--I pay the mortgage and I try to update it when my finances allow me. I already use special bulbs in my lights, I rarely run my a/c (and for goodness sake this is FLORIDA), and I avoid leaving anything but my TV plugged in, all just to avoid an astronomical electric bill. I'm not even home much due to my job! So this is what we get in return? Practically 10.00 more a month in basic rates?? For WHAT--"for continuing to run business as usual" is what the notice I received seemed to be implying, because I guarantee

Gulf Power is not going to use the extra income to put a solar panel on everyone's house with intent to help the environment and to lower our bills over time. Ha!

This cost hike is NOT acceptable.

I was not able to be at the hearing due to my work shift, but I decided I wanted my voice heard anyway. I don't have a choice but to have Gulf Power. If there were other choices maybe there'd be service competition instead of a monopoly.

We get gauged by taxes and other costs of living already. Example: The City of Milton sent everyone who owns a home an extra bill of at LEAST 42.00--at Christmastime, on top of that generosity--as an EXTRA fire department fee! Or have you ever struggled to pay an exorbitant 900.00/month for a laughable one bedroom rental just so you don't live in the heart of Pensacola's "ghetto"?

I am tired of getting gauged. I will not approve of being gauged by basic needs service providers either.