



**JOE NEGRON**  
*President of the Senate*

**J.R. KELLY**  
*Public Counsel*

**STATE OF FLORIDA  
OFFICE OF PUBLIC COUNSEL**

C/O THE FLORIDA LEGISLATURE  
111 WEST MADISON ST.  
ROOM 812  
TALLAHASSEE, FLORIDA 32399-1400  
1-800-342-0222

EMAIL: OPC\_WEBSITE@LEG.STATE.FL.US  
WWW.FLORIDAOPC.GOV



**RICHARD CORCORAN**  
*Speaker of the House of  
Representatives*

January 26, 2017

Ms. Carlotta Stauffer, Commission Clerk  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Re: Docket No. 160186-EI Petition for increase in rates by Gulf Power Company

Dear Ms. Stauffer:

Enclosed are letters from Gulf Power customers to be placed in the docket file referenced above.

Sincerely,

A handwritten signature in blue ink that reads "Monica R. Woods".

Monica R. Woods  
Office of Public Counsel

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2017 JAN 30 AM 8:26  
COMMISSION  
CLERK

Dear Office of Public Counsel,  
Concerning Docket # 160186-EI,  
and any other consideration to  
increase Gulf Power energy rates,

**Please DO NOT INCREASE  
PRICES!**

We have only lived here, in Navarre,  
for two summers. The first summer,  
we had a Gulf power bill totalling  
\$730. This last summer, our highest  
bill was \$659.69 - and that was

with the Energy Select Program. <sup>Please see attached bill</sup>  
<sub>Our home is less than 3000 sq ft.</sub>  
at this rate, we will be forced to  
move because of the power costs  
a true shame. Please Please Please  
do NOT increase prices.

Sincerely,  
Derald Cupp &  
Rachel Cupp  
Rachel Cupp

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2017 JAN 30 AM 9:25

COMMISSION  
CLERK



Customer Name: DERALD L CUPP  
 Account Number: [REDACTED]

Draft Date: Aug 12, 2016  
 Total Due: \$ 659.69

Service Address: 1749 TURKEY OAK DR  
 Service Period: June 27, 2016 - July 27, 2016

**Billing Summary**

Previous Bill Amount		\$ 599.92
Payment Received On 07/14/16	Thank You!	-599.92
Current Electric Service		+659.69
		<b>Total Due \$ 659.69</b>

The amount of this bill will be automatically deducted from your bank account on 08-12-2016.

Contact Us 24 hours a day, 7 days a week

gulfpower.com  
 Account Number: [REDACTED] Web Access Code: [REDACTED]  
 Customer Service: (850) 969-3111 Power Outage Reporting: 1-800-487-6937

**Payment Options**

Online Just visit gulfpower.com/mypayment  
 Login to your account using the following:  
 Account number: [REDACTED]  
 Web access code: [REDACTED]

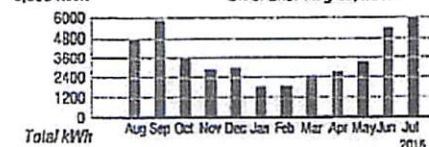
By Mail  
 Gulf Power Payments  
 PO Box 830660  
 Birmingham, AL 35283-0660

Local Office The Gulf Power local office for your service address is:  
 418 W Garden St  
 Pensacola, FL 32502

For current billing details, turn page over

**Usage Information**

Total Used: 5,995 kWh  
 Next Scheduled Read Date: On or after Aug 25, 2016



	1 Year Ago	Last Month	This Month
Total kWh Used		5,320	5,995
Average Daily kWh		166	200
Days In Billing Period		32	30

Lightning has a nasty way of ruining a day. Here in Northwest Florida, late season thunderstorms are a regular occurrence; one quick strike can wreak havoc on your home. We now offer several programs that can be your home's first line of defense against damaging surges. For more information and a little peace of mind, call us at 1-877-655-4001 or visit www.gulfpower.com.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.



One Energy Place  
 Pensacola, FL 32520-0037

Account Number: [REDACTED]  
 Draft Date: Aug 12, 2016  
 Total Due: \$ 659.69

DERALD L CUPP  
 1749 TURKEY OAK DR  
 NAVARRE FL 32566

Mail To:  
 PO BOX 830660  
 BIRMINGHAM AL  
 35283-0660





Customer Name  
DERALD L CUPP

Account Number  
[REDACTED]

Draft Date Aug 12, 2016

Total Due \$ 659.69

### Current Electric Service - RSVP - Residential Service Variable Pricing

Next Scheduled Read Date: On or after Aug 25, 2016

Service Period	Meter #	Reading Type	Meter Reading		x	Constant	= Usage
			Current	Previous			
Jun 27 - Jul 27	[REDACTED]	High kWh	2810	2032	1	778	
		Medium kWh	16237	12512	1	3,725	
		Low kWh	6261	4770	1	1,491	
		Critical kWh	1	0	1	1	

#### Billing Period

June 27, 2016 - July 27, 2016

Base Charge		\$ 18.60
Low Energy	1491 kWh x 0.04613	68.78
Medium Energy	3725 kWh x 0.05941	221.30
High Energy	778 kWh x 0.13285	103.36
Critical Energy	1 kWh x 0.63987	0.64
Fuel Charge	5995 kWh x 0.03678	220.50

**Subtotal of Electric Service \$ 633.18**

State Sales Tax - Lighting	0.00
Florida Gross Receipts Tax	16.25
Franchise Fee for Santa Rosa Cnty	10.26

**Total Current Electric Service \$ 659.69**

### Convenient Payment Programs

**Budget Billing** Avoid peaks in your power bill. We will average your power bill over 12 months, so you will pay roughly the same amount each month. To sign up, call 1-800-225-5797 or visit [gulfpower.com/budgetbilling](http://gulfpower.com/budgetbilling)

**Paperless Billing** Pay your electric bill with a mouse click. It's quick, easy, and convenient. To sign up, call 1-800-225-5797 or visit [gulfpower.com/paperless](http://gulfpower.com/paperless)

**Credit Card** Credit card payments are only accepted by independent automated payment services, which are not affiliated with Gulf Power or Southern Company. These independent services charge a fee to process the payments. To pay by phone, call 1-800-831-6502; or, visit our website and select "Pay My Bill" for the credit card option.

**Consumer Check Conversion** - When you pay your bill by check, you authorize us to make a one-time electronic debit from your banking account.

  
Mr. Derald Cupp  
1749 Turkey Oak Dr.  
Navarre, FL 32566

PENSACOLA FL 325

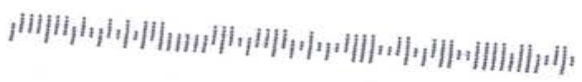
17 JAN 2017 PM 11



OFFICE OF PUBLIC COUNSEL  
111 WEST MADISON ST  
ROOM 812  
TALLAHASSEE FL 32399-14099



32399-14099



January 11, 2017

Office of Public Counsel  
111 W. Madison St.  
Room 812  
Tallahassee, FL 32399-1400

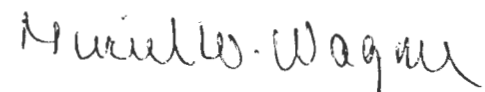
Re: Gulf Power rate hearing\Docket -160186-EL

I am legally blind and do not drive. At age 92, my husband is unable to get us to the hearing. A rate increase of the amount proposed will greatly affect our resources. Our cost of living increases were so minimal that they might put a tiny dent in the proposed rate increase.

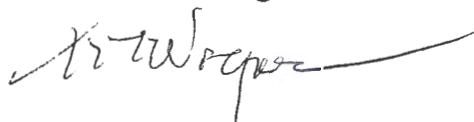
We are amazed that coal and gas are the primary sources of power while we live in The Sunshine State. Recently the citizens of Florida supported an amendment which would encourage use of solar power. Yet "clean" coal and gas were cited as the primary sources of future power. My father-in-law was a coal miner. Coal is not clean.

Perhaps this letter could help your case in opposing the rate proposal.

Muriel W. Wagner



William V. Wagner



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CLERK

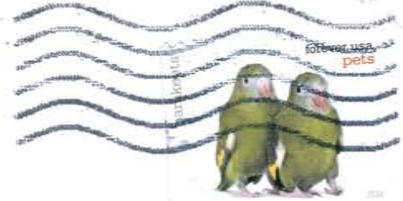
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Muriel Wagner  
10100 Hillview Dr. Apt. 1310  
Pensacola, FL 32514

PENSACOLA FL 325

13 JAN 2017 PM 2 L



Office of Public Counselor  
111 W. Madison St. Room 812  
Tallahassee, FL 32399-1400

32399-140099





DEAR SIRs.

This IS PAUL D. King I Live AT  
284 DOLAN DR. CANTONMENT, FL. 32533.

I AM writing this IN PROTEST OF  
YOUR 6.9% RATE INCREASE. HOW DO YOU  
THINK A SENIOR CITIZEN CAN AFFORD A  
POWER BILL INCREASE WHEN WE GOT A  
SLAP IN THE FACE FROM OUR REP WITH A  
SO CALLED COLA OF 0.3% INCREASE ON OUR  
SOCIAL SECURITY WHEN IT WAS NOT A RAISE AT  
ALL. IT AMOUNTED TO \$7.60 A MONTH WHICH THEY  
TOOK BACK WITH A \$7.60 A MONTH INCREASE  
IN MY FNS. SO WHERE WAS THE RAISE.  
NOTHING SAME AMOUNT AS 2015.

NOW YOU WANT A 6.9% INCREASE?

\$10.22 A MONTH WHERE IS IT GOING TO  
COME FROM.

Paul D. King  
284 DOLAN DR.  
CANTONMENT, FL 32533

COMMISSION  
CLEAN

2017 JAN 30 AM 8:25

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PAUL D. KING  
284 DOIAN DR.  
CANTONMENT, FL  
32533

PENSACOLA FL 325  
14 JAN 2017 PM 2 L



OFFICE OF PUBLIC COUNSEL  
111 WEST MADISON STREET  
ROOM 812

TALLAHASSEE, FL 32399-1400

32399-140099



7 January 2017

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir/Madame:

I am writing in response to the Notice to Customers indicating electricity rates will increase. I would like an explanation of three things:

1. While the notice states that the total residential price is lower than it was in 2015, and it will be even lower in January 2017, mainly due to decreased fuel prices, the residential customer's total monthly bill will increase by 6.9 percent. How can that be?
2. What causes a kilowatt hour to cost more when delivered to a business as opposed to a residence?
3. Why does Gulf Power charge so much more per kilowatt hour than Florida Power?

I look forward to and thank you for your response. My address is 127 Biltmore Pl., Panama City Beach, FL 32413.

Sincerely,



Lorraine Lechner

Copy to:  
↗ Office of Public Counsel

COMMISSION  
CLERK

2017 JAN 30 AM 8:26

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Lorraine Lechner  
127 Biltmore Pl.  
P. C. Beach, FL 32413

PENSACOLA FL 325

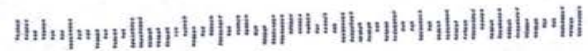
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Office of Public Counsel  
111 W. Madison St. Room 812  
Tallahassee, FL 32399-1400



32399-140099





Please consider how  
this hardship effects  
your customers & NOT  
your stock holders.

Sincerely,

Sarah Cerruth

Dear OPC / Gulf Power -

I received notice that  
you want to increase our  
monthly bill by 6.9% approx.  
\$10. a month. I am a widow  
on Social Security and since  
I am NOT receiving a \$10.  
monthly raise I do NOT  
want an increase.

In the bill was a letter  
telling of Wind & Solar  
power you are doing. Will  
you get a rebate for this?  
It should lower your costs

**C** Ms. Sarah C Carruth  
334 Woodbine Dr  
Pensacola, FL 32503-3236



Office of Public Counsel  
111 West Madison St. Rm. 812  
Tallahassee, Fl. 32399-1400



140099



Hasler

01/27/2017

US POSTAGE \$

DISTRIBUTION CENTER

2017 JAN 30 AM 7:05



OFFICE OF PUBLIC COUNSEL  
c/o THE FLORIDA LEGISLATURE  
111 WEST MADISON STREET  
SUITE 812  
TALLAHASSEE, FL 32399-1400

TO: OFFICE OF THE COMMISSION CLERK  
FLORIDA PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FL 32399-0850