

Collin Roehner

From: Ellen Plendl
Sent: Wednesday, February 01, 2017 1:41 PM
To: Consumer Correspondence
Subject: Docket 160186-EI
Attachments: FW Governor's Assignment Case Number 627,827 EOG000450706; lorraine-lechner-response.pdf

See attached correspondence and PSC reply to add to the correspondence side of Docket 160186-EI.

COMMISSIONERS:
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STATE OF FLORIDA



OFFICE OF
CONSUMER ASSISTANCE & OUTREACH
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

February 1, 2017

Ms. Lorraine Lechner
127 Biltmore Place
Panama City Beach, FL 32413

RE: FPSC Inquiry Number 1235000C

Dear Ms. Lechner:

The Governor's office forwarded your comments regarding Gulf Power Company to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. The PSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service.

Your comments will be added to Gulf Power Company's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review your concerns.

Gulf's technical hearing before the FPSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The FPSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the FPSC's website, www.FloridaPSC.com. Access the Clerk's Office tab, then tap Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index.

Ms. Lorraine Lechner

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February 1, 2017

You also requested deregulation of the electric industry in Florida. The Florida Public Service Commission cannot deregulate the electric industry. It would be up to the Florida Legislature to make changes in the Florida Statutes to deregulate the electric industry.

If you have additional questions or need further assistance, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,



Randy Roland
Regulatory Program Administrator
Office of Consumer Assistance & Outreach

RR:mep

Collin Roehner

From: Randy Roland
Sent: Wednesday, February 01, 2017 12:53 PM
To: Ellen Plendl
Subject: FW: Governor's Assignment | Case Number: 627,827 | EOG:000450706
Attachments: 627827,lechner.pdf

From: CRM.CitizenServices [<mailto:CRM.CitizenServices@eog.myflorida.com>]
Sent: Wednesday, February 01, 2017 12:46 PM
To: Randy Roland
Subject: Governor's Assignment | Case Number: 627,827 | EOG:000450706

Case Number:	627,827
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Origin	Letter
EOG Source	Citizen Services
Created On	2/1/2017 8:53 AM
Letter Date	
Priority	Default

Case Attribute(s)

Attribute	
Agency Complaint Legislation Utilities	

Primary Contact Information

First Name	Lorraine	Last Name	Lechner	Phone	
City	127 Biltmore Place Panama City Beach, Florida 32413 United States	County	Bay	State	Florida
	32413	Email			

Address Line 1	127 Biltmore Place
Address Line 2	
Organization / Additional Information	

Description

Note
Mr. Patronis had great difficulty staying awake during the hearing. I respectfully request you remove Bay County from FPSC oversight and propose legislation that would end the power monopoly in Florida.

Case Assignment

Assigned To:	PSC - Public Service Commission	Due Date:	2/21/2017 8:53 AM

You have an assignment from the Executive Office of the Governor.

Please have staff review and respond as appropriate.

Please copy the link below to close the assignment, provide resolution information or request an extension/reassignment.

[Click Here to Update the Case](#)

If you have questions about this assignment, please send an email to CRM.CitizenServices@eog.myflorida.com.

Sincerely,

Kristie Jemmott

Office of Citizen Services

Executive Office of the Governor

AG Compl, Utility, Legislat

~~ASC~~
~~CAS/Title~~

PSC

28 January 2017

Governor Rick Scott
400 S. Monroe St.
Tallahassee, FL 32399

627827
DUE: 2.21.17
KJ

Dear Governor Scott,

I am writing to request your attention to your Florida Public Service Commission (FPSC). We need a housecleaning!

Yesterday, I attended the FPSC hearing in Panama City since I had received a letter from the FPSC, dated 12 January, telling me I could state my issues regarding the exorbitant electricity rate increase proposed by Gulf power. Except for the excellent presentation by Mr. Kelly, Public Counsel, that hearing was a waste!

Your FPSC asked no questions except for Mr. Graham, who told one attendee that the snowbird who complained to him about the cost of electricity when they were not in Florida was very high, that the snowbird should have his power turned off when not present. EVERYONE knows that is not decent advice when you live in Florida. They would definitely have a huge mold problem when they returned. That shows you what he knows about the issue!

Also, Mr. Patronis had great difficulty staying awake during the hearing.

I truly felt the hearing was a formality. I got nothing presented that responded to my letter to the FPSC earlier; no confidence that the issues I raised will be taken in account; and am bracing for a huge rate increase due to the incapability of the commission.

I lived in Venice, FL a few years ago and found Florida Power to be an excellent company to deal with both in terms of price and service. I respectfully request you remove Bay County from FPSC oversight and propose legislation that would end the power monopoly in Florida. The rate differences are unexcuseable and clearly not properly managed by your FPSC. Further, we need a company that supports renewable energy and would make it available in Bay County, not a company like Gulf Power that fights it at every turn.

Thank you, Governor, for taking action in this regard and I look forward to seeing some result.

Sincerely,



Lorraine Lechner
127 Biltmore Pl, PCB FL 32413



PENSACOLA FL 325

28 JAN 2017 PN2 L



Governor Rick Scott
400 S. Monroe St
Tallahassee, FL 32399

92999-859899

