

Collin Roehner

From: Janet Brunson
Sent: Friday, February 03, 2017 10:00 AM
To: 'amurr927@gmail.com'
Cc: Consumer Correspondence
Subject: Docket No. 160101-WS - Utilities Inc. of Florida Rate Increase

Dear Ms. Murray:

Thank you for contacting the Florida Public Service Commission (PSC) regarding Utilities Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269 and 160101) for consideration.

PSC customer service hearings were held in January and February 2017, throughout UIF's service territory for Commissioners to hear directly from customers about UIF's rate request and service. UIF will provide its customers with a hearing notice, including hearing dates, times, and locations. In addition to all correspondence provided to the PSC, customer comments made during those hearings will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

The PSC's evidentiary hearing on UIF's rate case will be held in Tallahassee, tentatively slated for May 2017. Witnesses from UIF, PSC staff, and the Office of Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. The Commission will carefully consider all evidence before making a decision.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160101.

Sincerely,

Bev DeMello
Assistant Director

-----Original Message-----

From: Ali Murray [<mailto:amurr927@gmail.com>]
Sent: Wednesday, February 01, 2017 3:46 PM
To: Records Clerk
Subject: Rate increase Doc #160101WS

RE: Doc#160101-WS

To Whom It May Concern,

I am emailing you to voice my concern over the impending increase in water rates. I think it's absolutely appalling that you are going to raise rates enough that it will triple my current water bill while other utility companies will be

experiencing a rate decrease. I understand that a rate increase is necessary in order to improve equipment but it would seem more logical to gradually increase the rates rather than doing it all at once. Most of us live on tight budgets. An increase of this magnitude will have devastating effects on my family's budget as well as my neighbors.

I would appreciate it if you would consider all of the concern that has been expressed regarding this terrible idea.

Thank you,
Ali Murray