

**Collin Roehner**

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**From:** Janet Brunson  
**Sent:** Friday, February 03, 2017 10:21 AM  
**To:** 'kwbecker@embarqmail.com'  
**Cc:** Consumer Correspondence  
**Subject:** Docket No. 160101-WS - Utilities Inc. Rate Increase

Dear Ms. Becker:

Thank you for contacting the Florida Public Service Commission (PSC) regarding Utilities Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269 and 160101) for consideration.

PSC customer service hearings were held in January and February 2017, throughout UIF's service territory for Commissioners to hear directly from customers about UIF's rate request and service. UIF will provide its customers with a hearing notice, including hearing dates, times, and locations. In addition to all correspondence provided to the PSC, customer comments made during those hearings will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

The PSC's evidentiary hearing on UIF's rate case will be held in Tallahassee, tentatively slated for May 2017. Witnesses from UIF, PSC staff, and the Office of Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. The Commission will carefully consider all evidence before making a decision.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the PSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160101.

Sincerely,

Bev DeMello  
Assistant Director

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**From:** Karen Becker [<mailto:kwbecker@embarqmail.com>]  
**Sent:** Wednesday, February 01, 2017 6:57 PM  
**To:** Records Clerk  
**Subject:** Proposed rate increase for Seminole County

I am opposed to the proposed rate increase. I can understand that equipment needs replacing, but a responsible company plans for this, and does not wait until the situation is dire, then demand an enormous increase to pay for it all. 10% is unsupportable, and I'm quite sure, plucked out of thin air. Unfortunately, you are a monopoly and your dissatisfied customers cannot go elsewhere.

Step back, use good business practices and don't be so greedy.

Document # 160101-WS