

Collin Roehner

From: Ruth McHargue
Sent: Friday, February 03, 2017 4:27 PM
To: Consumer Correspondence
Subject: FW: Docket # 160186-EI
Attachments: PSC Commissioners Brown.docx

Customer correspondence

From: Bill Moore [<mailto:billmooredrummer@cox.net>]
Sent: Wednesday, February 01, 2017 12:31 PM
To: Consumer Contact; Records Clerk; Davis.phyllis@leg.state.fl.us; lwpba@gmail.com; mark.walters@sierraclub.org; SConnal@Southernco.com
Subject: Docket # 160186-EI

Attached is my written statement pertaining to the Gulf Power request, which we attended at the Hagler Auditorium in Pensacola on 26 January at 1800.

V/r,
Bill Moore



VIETNAM

"Islam in a man is as rabies is to a dog."

PSC Commissioners Brown, Patronis, Graham, Brise, & Polman.

contact@psc.state.fl.us clerk@psc.state.fl.us

Office of Public Counsel, J.R. Kelly c/o Phyllis Davis

Davis.phyllis@leg.state.fl.us

Pensacola Bay Area League of Women Voters, Ellen Roston, Haley Richards

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Sierra Club Florida, Mark Walters

mark.walters@sierraclub.org

Gulf Power, Stan Connally

Docket # **160186-EI**

In reference to the service hearing in Pensacola on 26 January 2017.

My concerns regarding the Gulf Power rate increase request, and the Florida PSC are based on the facts that Gulf Power (aka Southern Company) is adding to their record of constantly wanting MORE from their Customer base. Gulf Power fees are higher than many other energy service providers, in fact Gulf Power's rates are excessive. We all KNOW that.

Another concern is HOW a "Public Service Commission" can even accept a rate increase request from an energy service provider that is clearly so out of line. Are you people serious?

We moved into our present (new) home April, 2004. It was classified as a "good cents" home, and we have made several improvements to the house after moving in. Additional insulation was blown into the attic, East, West and South windows were tinted with solar film to reduce the light and heat. An aluminum Bahama hurricane shutter was installed on the large front window. A three-ton American Standard heat pump with very good efficiency rating was installed (\$6000.00). Our garage door is a Clopay insulated unit. We consistently turn lights off when not in use. Our closets and laundry room lighting are controlled by sensors that power off after one minute. I have spent hundreds of dollars for the best LED bulbs throughout our home, all in attempts to reduce the power bill. We had a water heater timer installed and it only runs for ninety minutes, twice daily.

Now, as we recall Gulf Power forced their customers to have the meter replaced a few years ago, with their "smart" meter. To me all that does is allow them to track our usage constantly, and then they are able to manipulate the rates in their favor.

How can the PSC take seriously an unprecedented fixed charge hike that will penalize thrifty hard working Americans with a 20% bill increase while granting energy hogs a 14% decrease on their bills? And then you hold a hearing with a hand full of Customers. What did you people expect at that meeting, all of coming together for a Kumbaya moment? Really?

With more than 428,000 customers in Florida, how do you explain such a small turn out at the Pensacola hearing? Was every Gulf Power Customer mailed a notice?

Looking at the political contributions of Gulf Power and its parent company (Southern Company) make it hard to believe that ordinary people are getting a fair shake. We are only getting screwed. **Why don't they use that contribution cash for "infrastructure" improvements instead of attempting to influence politicians? Why hasn't GP been putting aside money each month for their own "operating costs"?** If you had since August 1st, 1947 then you would have plenty of cash to take care of yourself, and not be pulling this lame act now on your good customers.

Instead of having a hearing, which only queries a very small number of citizens from our area, why don't you put the rate hike request issue on the next ballot? Then you will receive an overwhelming response to the question "may Gulf Power have some **more** of our money"! You need to understand that the Voters of Florida are very capable of making decisions for ourselves.

The bottom line **now** is that we need a significant REDUCTION in the amount of money the greedy Gulf Power giant burdens us with every month. I am retired now, and with VA disability. Gulf Power isn't making things any easier, and they know it. And so does the Florida Public Service Commission.

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