

**Collin Roehner**

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**From:** Janet Brunson  
**Sent:** Friday, February 03, 2017 11:08 AM  
**To:** 'joannereynoldsj@aol.com'  
**Cc:** Consumer Correspondence  
**Subject:** Docket No. 160101-WS - Utilities Inc. Rate Increase Request

Dear Mr. & Mrs. Reynolds:

Thank you for contacting the Florida Public Service Commission (PSC) regarding Utilities Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269 and 160101) for consideration.

PSC customer service hearings were held in January and February 2017, throughout UIF's service territory for Commissioners to hear directly from customers about UIF's rate request and service. UIF will provide its customers with a hearing notice, including hearing dates, times, and locations. In addition to all correspondence provided to the PSC, customer comments made during those hearings will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

The PSC's evidentiary hearing on UIF's rate case will be held in Tallahassee, tentatively slated for May 2017. Witnesses from UIF, PSC staff, and the Office of Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. The Commission will carefully consider all evidence before making a decision.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the PSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160101.

Sincerely,

Bev DeMello  
Assistant Director

**From:** [joannereynoldsj@aol.com](mailto:joannereynoldsj@aol.com) [<mailto:joannereynoldsj@aol.com>]  
**Sent:** Thursday, February 02, 2017 5:43 AM  
**To:** Records Clerk  
**Subject:** Water Rates Increase

Please reconsider this outlandish increase in water. We live a very modest area and have tried to keep our expenses as low as we can so we can maintain our lives in our neighborhood in Longwood. This increase in water will mean to many of the residents here that we might have to give up something that is vital to our just trying to sustain our living here. There should be some regulation as to how much a raise we are to endure and not drive us out of our neighborhood where we have lived for many years. We abide by the water regulations and do our best to conserve water but there is a limit to how much we can do on our end. Please rethink this.

Thank you.

Joanne & Bill Reynolds  
The Woodlands