

Collin Roehner

From: Janet Brunson
Sent: Friday, February 03, 2017 11:23 AM
To: 'Patricia Gooden'
Cc: Consumer Correspondence
Subject: Docket No. 160101-WS - Utilities Inc. Rate Increase Request

Dear Ms. Gooden:

Thank you for contacting the Florida Public Service Commission (PSC) regarding Utilities Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269 and 160101) for consideration.

PSC customer service hearings were held in January and February 2017, throughout UIF's service territory for Commissioners to hear directly from customers about UIF's rate request and service. UIF will provide its customers with a hearing notice, including hearing dates, times, and locations. In addition to all correspondence provided to the PSC, customer comments made during those hearings will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

The PSC's evidentiary hearing on UIF's rate case will be held in Tallahassee, tentatively slated for May 2017. Witnesses from UIF, PSC staff, and the Office of Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. The Commission will carefully consider all evidence before making a decision.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160101.

Sincerely,

Bev DeMello
Assistant Director

From: Patricia Gooden [<mailto:patgoo3200@gmail.com>]
Sent: Thursday, February 02, 2017 10:39 AM
To: Consumer Contact
Subject: Increased rates

First let me say we cannot afford a rate increase -Living on a fixed budget it is difficult enough to make the current payments= We are very frugal with our water use - Perhaps you should look to commercial users to increase rate

Secondly If the PSC is to represent citizens in Fl why are you giving out info to justify the rate increase for Lake Utilities