## **Collin Roehner**

From: Collin Roehner on behalf of Records Clerk
Sent: Monday, February 06, 2017 8:30 AM

**To:** 'Tricia Kruse'

**Subject:** RE: Gulf Power Rate Hike is Wrong!

Good morning Ms. Kruse,

We will be placing your comments below in consumer correspondence in Docket No. 160186-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner Commission Deputy Clerk I Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida, 32301 (850) 413-7123

From: Tricia Kruse [mailto:TriciaKruse@cox.net]
Sent: Sunday, February 05, 2017 10:21 PM

To: Records Clerk

Subject: Gulf Power Rate Hike is Wrong!

Tricia Kruse

324 Southwalk Place

Pensacola, Fl 32506

Docket number 160186-EI

Gulf Power is misleading its customers and I am furious. Don't advertise in one letter certain rates will fall and then move behind the scenes to raise others. Typical monopoly and shameful. I just paid several thousand dollars this December for a new, more effective unit and all my cost saving measures will evaporate.