Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

Name Jolene C. Natoli

Address Leesburg, F1 34748

DOCKET NO. 160101-WS

COMMUNICATION

Pennbrooke Parkway

Pennbrooke Fairwaye

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Water Rates

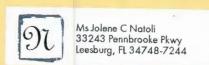
I cannot see how combining these locations and charging one price can possibly be fair to the homeowners. Depending on the size of each location, some would pay more than they should and others possibly less. It sounds to me that those of us who have to pay more are making up for the losses at smaller places. Sounds like socialism to me.

Also, despite the fact that the water authorities claim that our water supply is safe to drink, we maintain it is not. The water has too much iron and probably tannins to be healthy. The toilet bowls, sinks and the outside of homes are all stained yellow or orange because Utilities has done nothing to clear it up. Michigan is a good example of this kind of problem. Pittsburg has now been cited for insufficient chlorine in their water. We had filters at one time that helped a lot but Utilities, Inc. didn't want to spend the money to replace them when necessary and didn't. If they own the water facility here then it is up to them to repair/replace whatever at their expense, not ours.

I understand The Villages will be building 4000 more homes across U.S. 44. Where will the water come from to service all those homes. I assume the aquafers under the ground are limited despite who manages the water supply for The Villages. Someone should look into this.

Jolene C. Natoli 33243 Pennbrooke Parkway Leesburg, Florida 34748 325-787-6076

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