## Sandra Soto

From: Sent: To: Cc: Subject: Janet Brunson Monday, February 06, 2017 1:14 PM 'bobw714@aol.com' Consumer Correspondence Document 160101-WS - Utilities Inc. Rate Increase Request

Dear Sir:

Thank you for contacting the Florida Public Service Commission (PSC) regarding Utilities Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269 and 160101) for consideration.

PSC customer service hearings were held in January and February 2017, throughout UIF's service territory for Commissioners to hear directly from customers about UIF's rate request and service. UIF will provide its customers with a hearing notice, including hearing dates, times, and locations. In addition to all correspondence provided to the PSC, customer comments made during those hearings will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

The PSC's evidentiary hearing on UIF's rate case will be held in Tallahassee, tentatively slated for May 2017. Witnesses from UIF, PSC staff, and the Office of Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. The Commission will carefully consider all evidence before making a decision.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the PSC's website, <u>www.floridapsc.com</u> and click on the Clerk's Office tab, then hit Dockets and type in case number 160101.

Sincerely,

Bev DeMello Assistant Director

From: bobw714@aol.com [mailto:bobw714@aol.com] Sent: Friday, February 03, 2017 12:04 PM To: Records Clerk Cc: Sally Williams Subject: Document 160101-WS

I protest the proposed water rate hikes by Utilities inc. for the following reasons:

1. Unlike other consumer products, water is a necessity of life and should not be used as a profit center for a corporation. Other consumer products, and utilities such as electricity can be limited in use or not used at all; not water.

2. The rate hikes have a more significant affect on lower and fixed income households. Irrigation is used to "keep the property value up" and if the property is very valuable, the cost of maintenance should be higher; similar to property tax assessment. Water rates should be proportional to property valve.

3. When an Illinois or Canadian corporation makes a profit on water coming from underground Seminole County, i think of how much better it would feel if the money was going back to the county.

Sent from AOL Email App