

Docket 160101  
UIF

To: Public Service Commission  
Date: February 1, 2017  
Re: Water rate increase

The letter from Utilities Inc. of Pennbrooke states that a number of capital projects are planned for Utilities Inc. locations – none of which seem to affect Pennbrooke Fairways. Why should we subsidize projects in other communities?

Your proposal rate structure will help minimize future “rate shock”, what about the shock of the current proposed increase.

“Consolidated rates will result in rate decreases for many customers and competitive rates across the state.” Is Pennbrooke being ask to subsidize these decreases and competitive rates?

“Costs being spread across a much larger customer base...” sounds like more subsidizing by Pennbrooke.

It is shameful to ask for **ANY INCREASE** in water rates considering the sub-standard product that is being delivered:

- all water used in home passed thru a whole house filter
- we have to double filter our water used to make coffee, ice cubes, and to cook
- high mineral content – plugs faucets, toilet tank valves, and still floats in drinking water when ice melts
- very strong chemical smell and taste
- pressure variations
- minerals accumulate in toilet tanks and water heaters
- water stains house when irrigating lawn

*Nancy A Browne*  
*Patrick R. Browne*

Nancy & Patrick Browne  
540 Grand Vista Trail  
Pennbrooke Fairways  
Leesburg FL, 34748

COMMISSION  
CLERK

2017 FEB -6 PM 1:59

RECEIVED-FPSC

Docket 160101  
UIF

To: Public Service Commission  
Date: February 1, 2017  
Re: Water rate increase

The letter from Utilities Inc. of Pennbrooke states that a number of capital projects are planned for Utilities Inc. locations – none of which seem to affect Pennbrooke Fairways. Why should we subsidize projects in other communities?

Your proposal rate structure will help minimize future “rate shock”, what about the shock of the current proposed increase.

“Consolidated rates will result in rate decreases for many customers and competitive rates across the state.” Is Pennbrooke being ask to subsidize these decreases and competitive rates?

“Costs being spread across a much larger customer base...” sounds like more subsidizing by Pennbrooke.

It is shameful to ask for **ANY INCREASE** in water rates considering the sub-standard product that is being delivered:

- all water used in home passed thru a whole house filter
- we have to double filter our water used to make coffee, ice cubes, and to cook
- high mineral content – plugs faucets, toilet tank valves, and still floats in drinking water when ice melts
- very strong chemical smell and taste
- pressure variations
- minerals accumulate in toilet tanks and water heaters
- water stains house when irrigating lawn

*Nancy & Patrick Browne*

Nancy & Patrick Browne  
540 Grand Vista Trail  
Pennbrooke Fairways  
Leesburg FL, 34748

RECEIVED-FPSC  
2017 FEB -6 PM 1:59  
COMMISSION  
CLERK

Docket 160106  
UIF

To: Public Service Commission  
Date: February 1, 2017  
Re: Water rate increase

The letter from Utilities Inc. of Pennbrooke states that a number of capital projects are planned for Utilities Inc. locations – none of which seem to affect Pennbrooke Fairways. Why should we subsidize projects in other communities?

Your proposal rate structure will help minimize future “rate shock”, what about the shock of the current proposed increase.

“Consolidated rates will result in rate decreases for many customers and competitive rates across the state.” Is Pennbrooke being ask to subsidize these decreases and competitive rates?

“Costs being spread across a much larger customer base...” sounds like more subsidizing by Pennbrooke.

It is shameful to ask for **ANY INCREASE** in water rates considering the sub-standard product that is being delivered:

- all water used in home passed thru a whole house filter
- we have to double filter our water used to make coffee, ice cubes, and to cook
- high mineral content – plugs faucets, toilet tank valves, and still floats in drinking water when ice melts
- very strong chemical smell and taste
- pressure variations
- minerals accumulate in toilet tanks and water heaters
- water stains house when irrigating lawn

Nancy Browne  
Patrick P. Browne

Nancy & Patrick Browne  
540 Grand Vista Trail  
Pennbrooke Fairways  
Leesburg FL, 34748

RECEIVED-FPSC  
2017 FEB -6 PM 1:59  
COMMISSION  
CLERK