

Collin Roehner

From: Collin Roehner on behalf of Records Clerk
Sent: Wednesday, February 08, 2017 3:15 PM
To: 'Susan Ruby'
Subject: RE: Proposed water rate increase docket #160101-WS

Good afternoon Ms. Ruby,

We will be placing your comments below in consumer correspondence in Docket No. 160101-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner
Commission Deputy Clerk I
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida, 32301
(850) 413-7123

-----Original Message-----

From: Susan Ruby [<mailto:sruby@cresa.com>]
Sent: Wednesday, February 08, 2017 3:08 PM
To: Records Clerk
Subject: Proposed water rate increase docket #160101-WS

I own a home in Seminole County and currently have Utility, Inc as my water and sewer supplier, I understand they are looking to increase our water bills 110%, which is exorbitant. They say they need to spend money on new infrastructure, this huge increase seems draconian and if really needed, then I think they should take smaller increases over a 10 year period.

I am a retired widow and cannot afford such a rate hike. No utility should be able to monopolize their customers, we need you to fight for us. Thank you.

Susan Ruby
2419 Crocus Court
Longwood, FL 32750
407-474-0236